

Information That Matters: Investigating Relevance of Entities in Social Media Networks

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What do I do?

Modern Social Interactional Modes



Understanding the dynamics and impact of our online social interactions

And because...

140 characters can cause revolutions

During the elections in the second se

And during the earthquake in

Haiti

1) Sustainability of culture in the digital society 2) Next-generation interactive social information systems

And why should you care?

Bing, Windows Live Mail

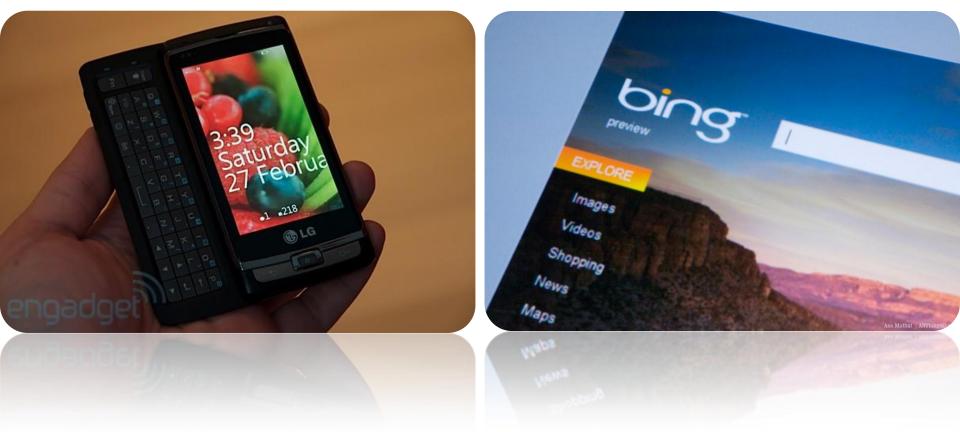
Viral Marketing, Advertizing Campaigns

Xbox Live, Microsoft Office Suite, Visual Studio

Collaboration in Organizations

2/26/2011

Bing, Windows phone



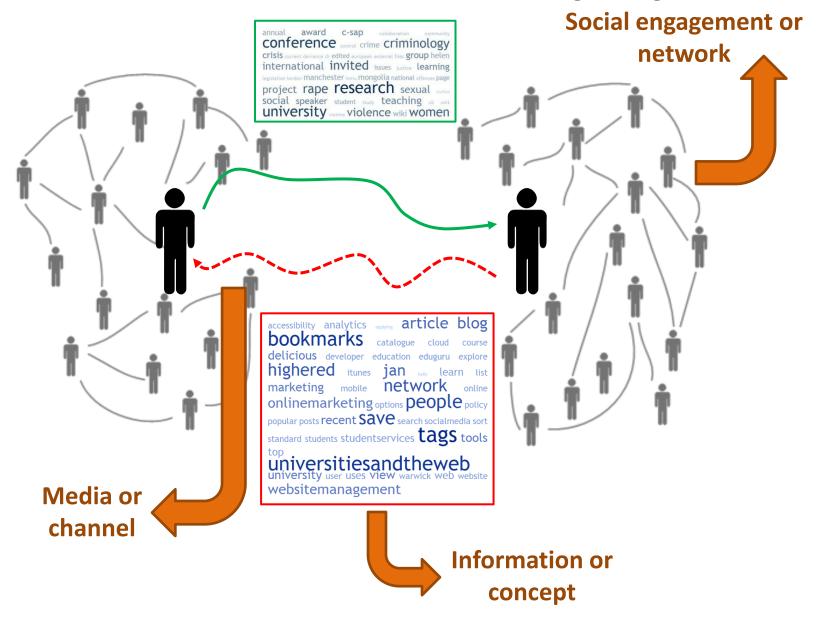
Better Interface Design

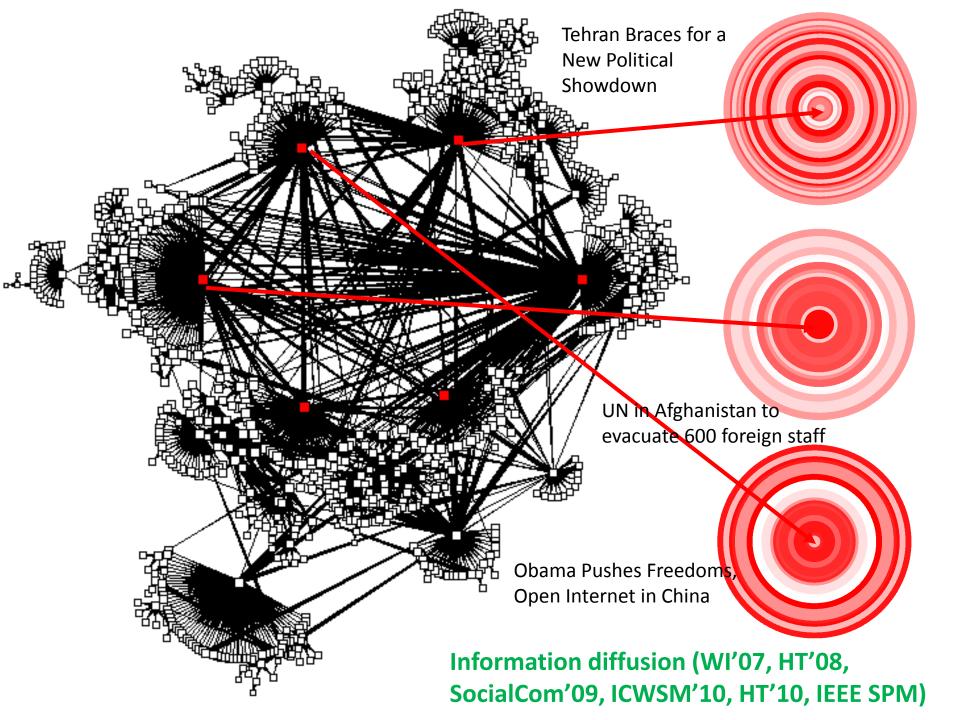
Bing, Windows Live Mail, Windows phone, xbox Live

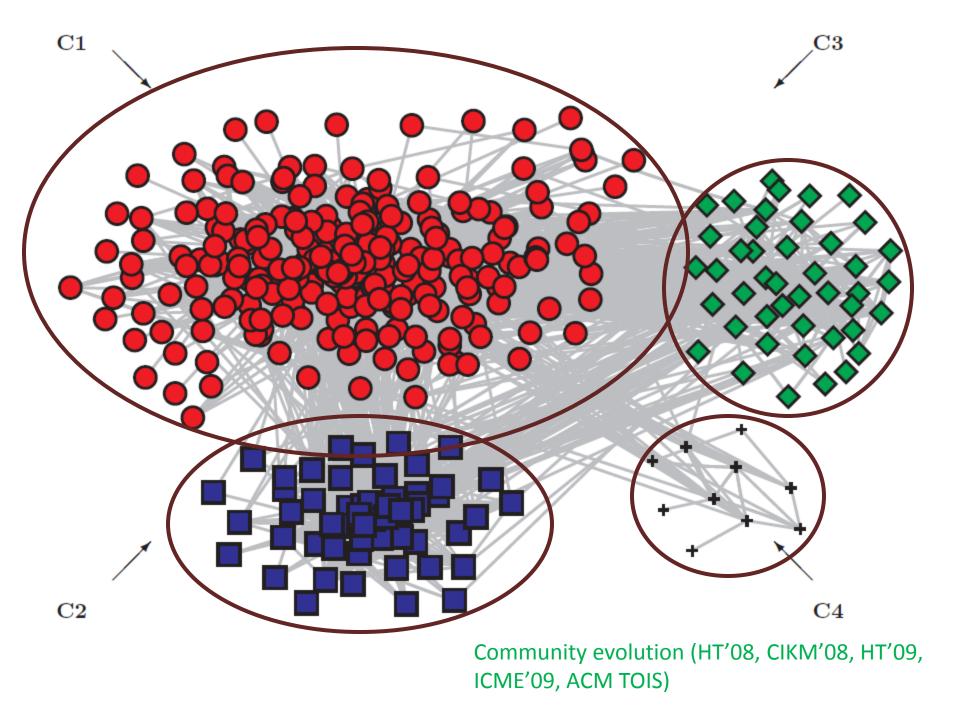
Distributed Social Search

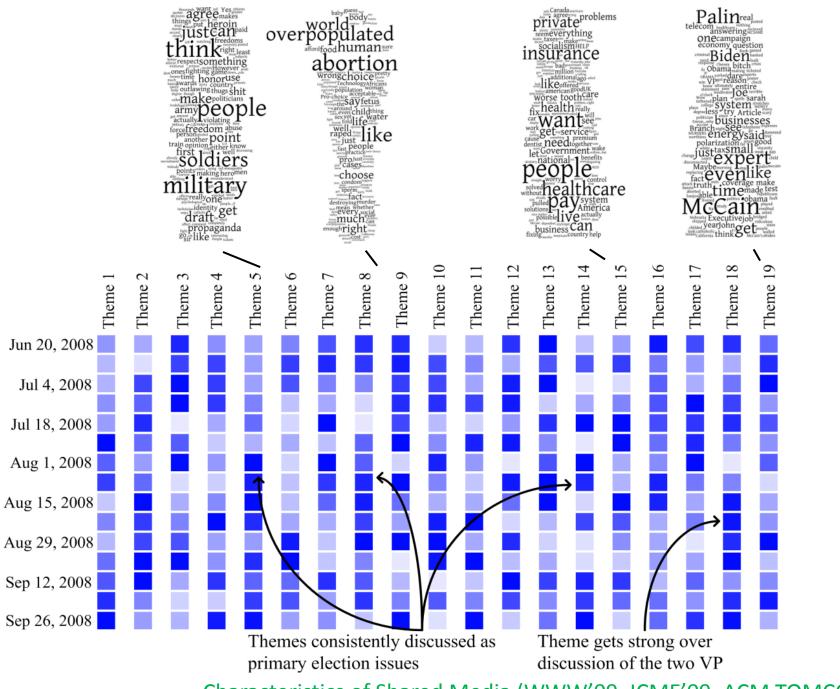
But how do we model and analyze our interactions to address these applications?

Alice and Bob are two users of the xbox Live gaming software









Characteristics of Shared Media (WWW'09, ICME'09, ACM TOMCCAP)

However the social

web is changing at a

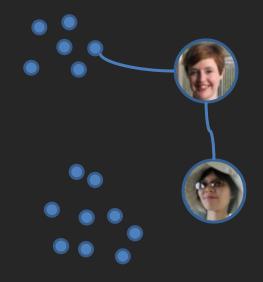
fast rate

And *what* exactly is changing?

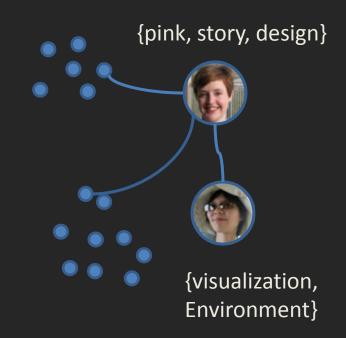
New people appear



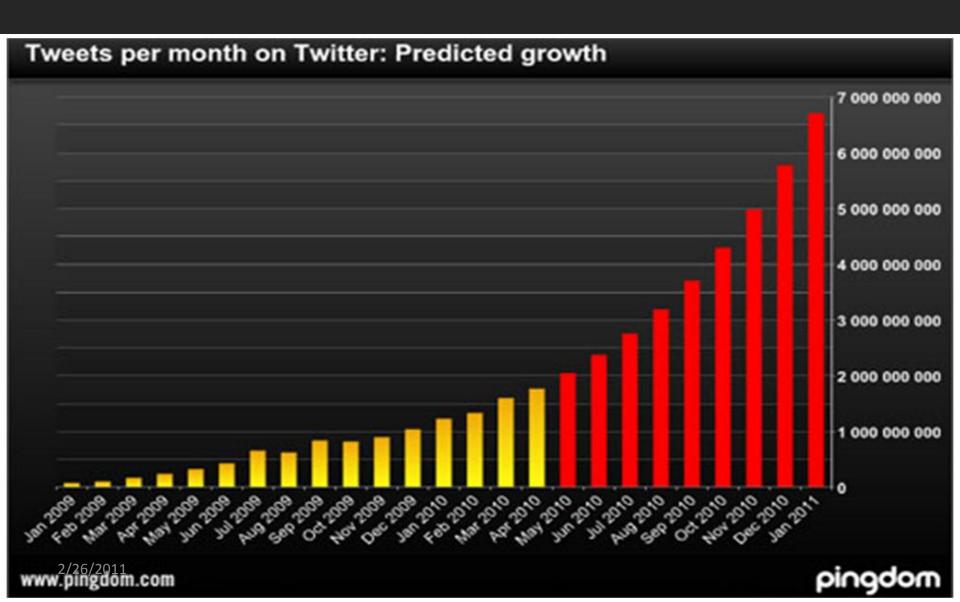
New ties are formed



New interactional data appears too!



By April 2010, http://www.twitter.com/ was receiving over 600 million search queries per day (Huffington Post).



We are attracted to social media, in part due to large scale datasets

Is there something more fundamental happening here than just scale?

This talk is about sampling for information that matters

Two simple questions



How do we infer meaningful human networks?

(WWW'10) – at Yahoo! Research

How do we identify valuable social media content?

(WWW'10, HT'10, in prep.) – at Yahoo! Research, Microsoft Research



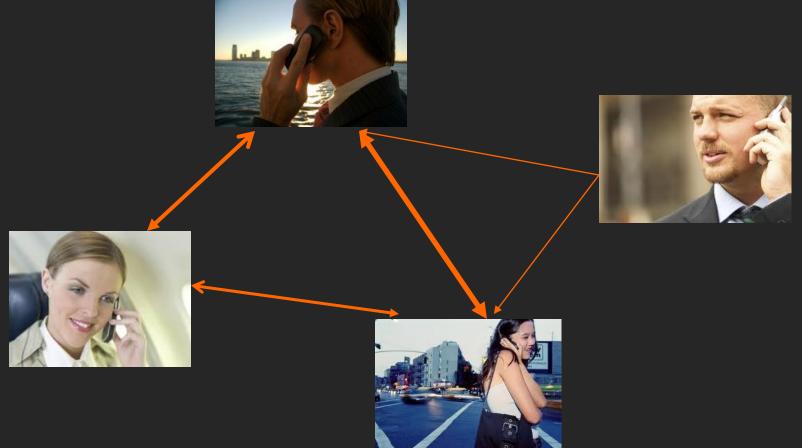
• With Winter Mason, Jake Hofman and Duncan Watts, during internship at Yahoo! Research, summer 2009

How to choose a relevant tie?

Social ties from communication data

- Reasonable definitions:
 - At least one communication in past year
 - Average of one communication every week
 - One reciprocated communication in past month
- What is the research question?
 - Search on network
 - Information diffusion
 - Uncovering hidden node properties
- Our method to find relavant ties: define a minimum threshold

Four Windows phone users



Defining a minimum threshold

Four Windows phone users

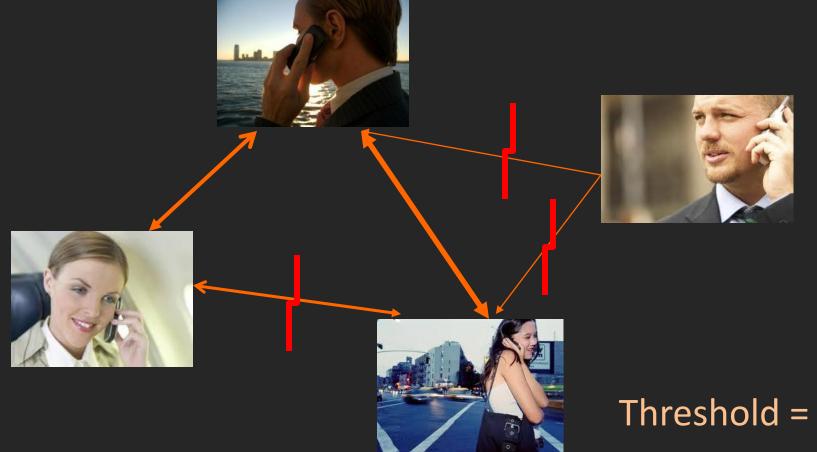




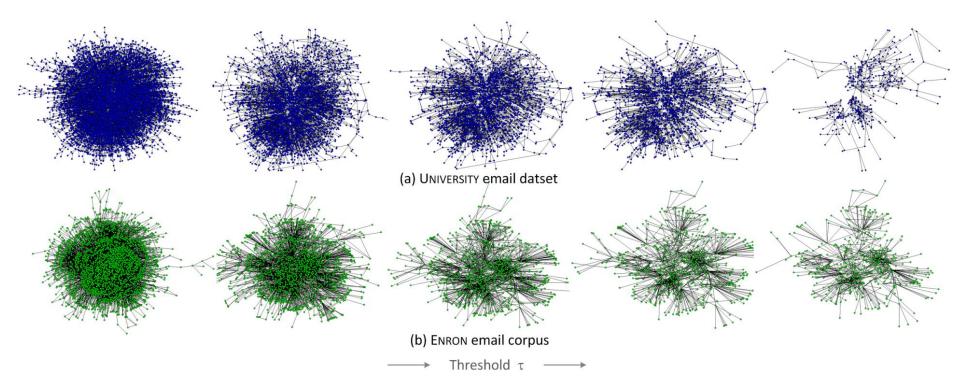
Threshold =

Defining a minimum threshold

Four Windows phone users



Defining a minimum threshold



Why inferring the relevant tie matters

Our Contributions

• Goal:

- Infer networks for various definitions of "threshold" over a tie
- Study the impact of different thresholded networks on:
 - descriptive statistics and
 - ability of the network in predicting node characteristics
- What insights can we gain on what are the optimal thresholds to define relevant ties?

Datasets

• University Email

- a complied registry of all email (incoming and outgoing, as recorded in server logs) associated with individuals at a large university in the US, comprising undergraduate and graduate students, faculty, and staff
- Focus on a consistent user set across all semesters 19,817 individuals
- 1.09M emails; disregard emails involving non-university domain
- 2 years (6 semesters in the order Fall, Spring, Summer)
- PS: content of emails not available

• Enron Email

- a repository of the emails exchanged internally among the employees at the Enron Corporation, obtained through a subpoena as part of an investigation by the Federal Energy Regulatory Commission (FERC) and then made public
- 4,736 individuals
- 1.06M emails
- 4 years (1998-2002)

"Thresholded" Networks

- Edge definition:
 - Symmetric edge based on the frequency of email communication
 - Geometric mean of the annualized rate of messages exchanged over the span of two and four years respectively. For users u_i and u_j:

$$e_{ij} = \sqrt{w_{ij}w_{ji}}$$

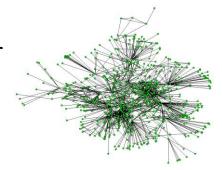
• Edge threshold:

 Minimum of τ emails between each pair of individuals, over a period of time T. Hence we construct the social graph G(V,E;τ) such that,

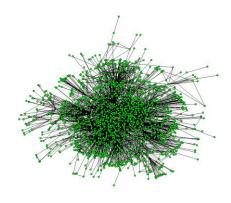
$$e_{ij} \in E$$
 if and only if, $e_{ij} \ge \frac{\tau}{T}$.

• Family of networks: { $G(\tau_1), G(\tau_2), ..., G(\tau_k)$ }

τ =5 emails per year



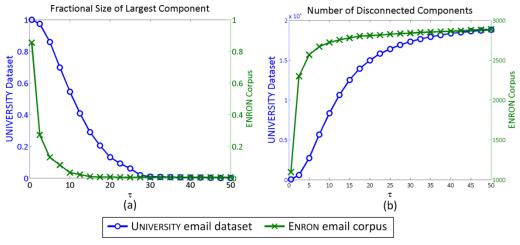
τ =15 emails per year



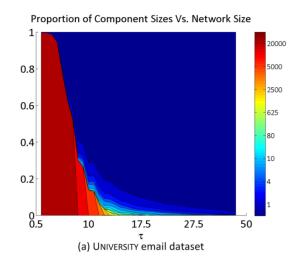
Network Descriptive Statistics

Global Network Features

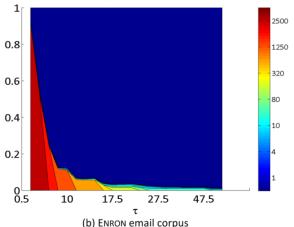
• Number of connected components



• Relative sizes of components



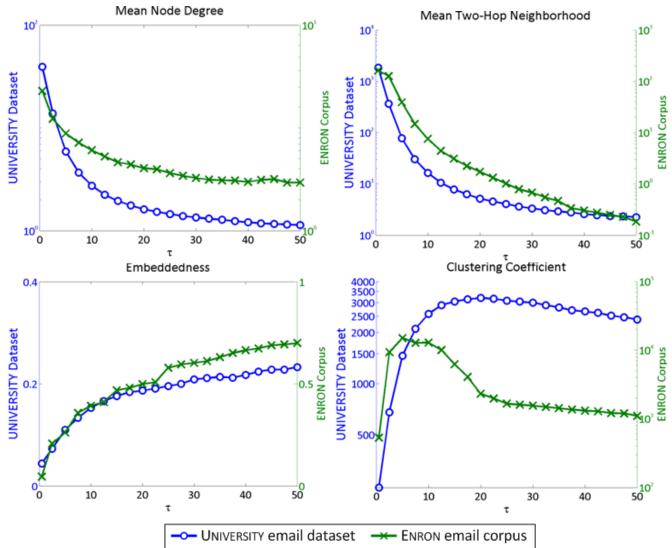
Proportion of Component Sizes Vs. Network Size



Local Network Features

• Reach, closure, bridge measures

2/26/2011



How to choose the *right* threshold?

Premise of Prediction

Define an edge according to the research problem of interest

- Making predictions on the inferred networks based on the structural properties of the network:
 - Normalized clustering coefficient
 - Node degree
 - Embeddedness
 - Two-hop neighborhood, etc.
- Which network (defined by a certain threshold) yields the best prediction?

Prediction Tasks: Node Status/Gender

• Given feature set of structural features & mean edge weight of neighbors with attribute *i*:

where ω_j gives the mean edge weight of u_i with respect to the neighbors having attribute value j ($1 \le j \le q$) and $N_i(a_j)$ is the subset of i's neighbors whose attribute value is j

- Also consider an unweighted version with all ω_i =1
- Split into training (90%) and test (10%) sets
- Use SVM (Support vector machine based attribute prediction) with Gaussian RBF kernel, learn parameters & kernel width with k-fold cross-validation (k=10 in this work)

Prediction Tasks: Future Communication

- To predict activity of a user u_i at time t_{m+1} , we use a similar feature-based representation of u_i in the network $G(\tau)$, i.e.
 - the structural features
 - the mean weighted activities of her neighbors from time t_0 to t_m
 - we augment the feature space by using u_i 's communication from t_0 to t_m
- We fit a linear model of communication activity as a function of the node level features F^τ_{0:m}:

$$A_m = \beta_{0:m}^{\tau} \cdot \mathbf{F}_{0:m}^{\tau} + \varepsilon_{0:m}^{\tau}$$
, where $\varepsilon_{0:m}^{\tau}$ is additive noise.

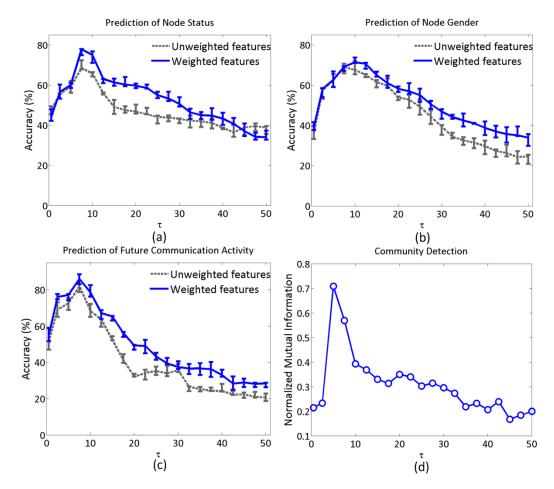
• The best-fit coefficients $\mathcal{B}_{0:m}^{\tau}$ are used along with the feature vector at t_{m+1} , to predict future node activity given as $A'_{m+1} \in \mathbb{R}^{1 \times |V|}$

Prediction Tasks: Community Detection

- Fit a stochastic block model to G(τ) using variationalBayes inference [Hofman et al. 2008]
- Method:
 - Assume each node u_i belongs to one of the Z latent groups/"blocks" (or school assignments), given as z_i with probability π_{μ} , μ =1,2,...,Z
 - − If the nodes u_i and u_j are in the same group $(z_i=z_j)$, an edge exists between them with probability ϑ_+ ; if they are in different groups $(z_i \neq z_j)$, an edge exists between them with with probability ϑ_-
 - Given only the observed edges $e_{ij} \in E_s$ in the graph $G(\tau)$, distributions over the group assignments $p(z_i)$ are inferred via variational Bayesian inference
- Compare soft assignments to actual school affiliation using normalized mutual information
- In our experiments, Z=5 for the University dataset

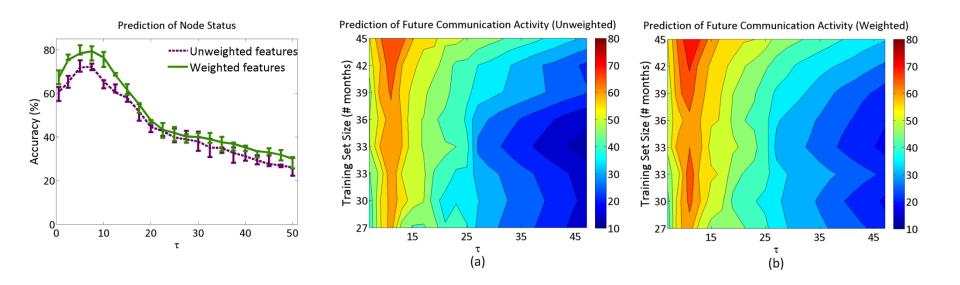
Experimental Results (University Email)

- Peak accuracy in different prediction tasks occurs at a non-trivial τ .
- There is ~30-40% boost in accuracy over unthresholded network.



Experimental Results (Enron Email)

- Best accuracy occurs at τ =7.5 for the two prediction tasks
- Accuracy increases from ~60% to ~70% from unthresholded graph to optimal τ for unweighted features, and ~65% to ~80% for weighted features

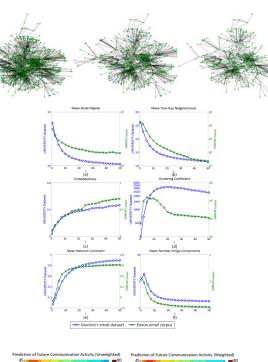


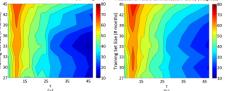
Observations

- Finding Optimal Threshold
 - Accuracy maximized at non-obvious point
 - Increase in accuracy from unthresholded graph as much as ~30%
 - Increase in accuracy exists even including information about weights at edges; therefore deleting edges removes noise (increasing signal)
- Optimal threshold at consistent value
 - For different prediction tasks
 - For different data sets

Conclusions

- Network analysis of communication data takes as input some set of observations and infers from these data a set of relations to which social and psychological meaning is attached
 - Network inference procedure largely ad-hoc
- We have addressed a narrow version of this general problem:
 - how to determine an optimal threshold condition for edges so as to predict particular node attributes (e.g. gender, status) or behavior
 - The prediction accuracies peak in a non-obvious yet relatively narrow, threshold range across both datasets





Open Questions

Incorporate model of tie relevance in prediction task?

Learn optimal threshold for known feature, test on unknown feature?

Question II

• With Scott Counts and Mary Czerwinski, during internship at Microsoft Research, summer 2010



"Information overload" problem – Get me the right content!

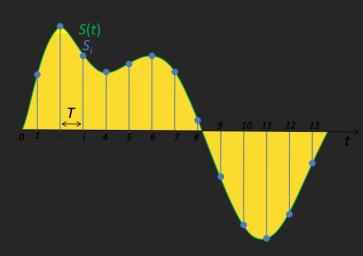




How do we identify the most "relevant" or "best" items on a topic, from millions and even billions of units of social media content?

Let's contrast this with a familiar example

Discrete, regular and fixed sampling lattice



•Shannon-Nyquist sampling theorem: "If a function x(t) contains no frequencies higher than *B* hertz, it is completely determined by giving its ordinates at a series of points spaced 1/(2B) seconds apart."

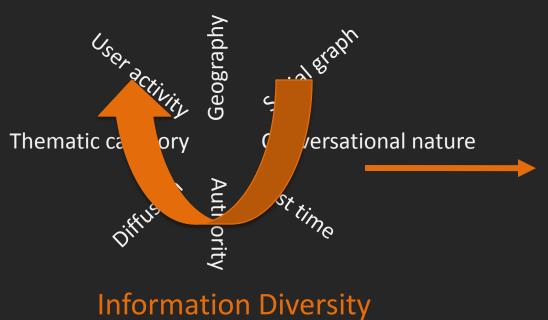
Time to sample each pixel is constant

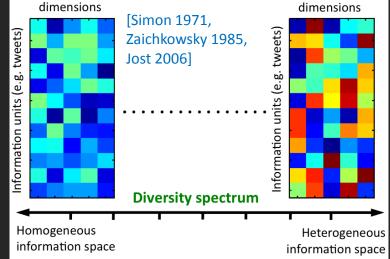
Note that the web activity has no notion of bandwidth!

Interfaces / tools	#Responses
Twitter website	50
Twitter clients, such as Tweetdeck, Twitterific etc.	25
Search engines, such as Bing Social	19
Third party apps, such as Twitter plugin for Google	9

Uni-dimensional information presentation; but social media information is *diverse*.

Characteristics of social media – high dimensionality





Information Diversity

Also, social media sampling needs to benefit from mechanisms of human cognition

"Goodness of a sample" – using measures of human information processing

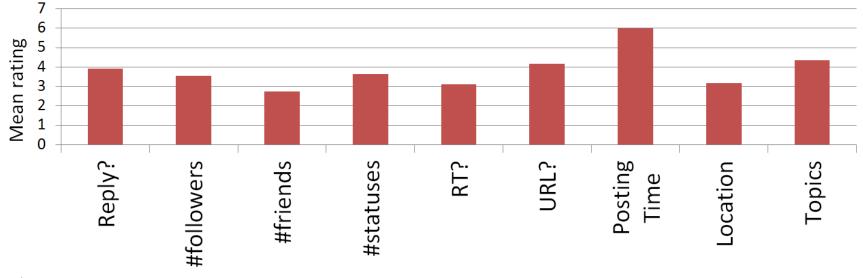


Engagement Memory encoding Interestingness Informativeness

- What are the significance of various dimensions of social media content?
- 2. How do we sample such content that matches a certain degree of information diversity?

Dimensional Importance

- Survey based feedback on the importance of different dimensions
 - referred to as "concentration parameters".
 - Participants (11 'active' Twitter users) were requested to rate each of the tweet dimensions on a scale of 1 through 7, where 1 implied "not important at all", and 7 meant "highly important".
 - The survey also allowed them to identify other dimensions that they might think to be significant.

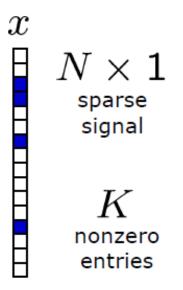


Social media sampling

- Our solution is motivated by the work in the signal processing literature on "compressive sensing" [Candes 2006]:
 - Social media content over time can be considered as signals that often bear the property of being highly "sparse" [Romberg 2008].
 - Compressive sensing can be used to exploit this notion of sparsity in social media content based signals to describe it (i.e. a tweet stream) as a linear combination of a very small number of basis components.

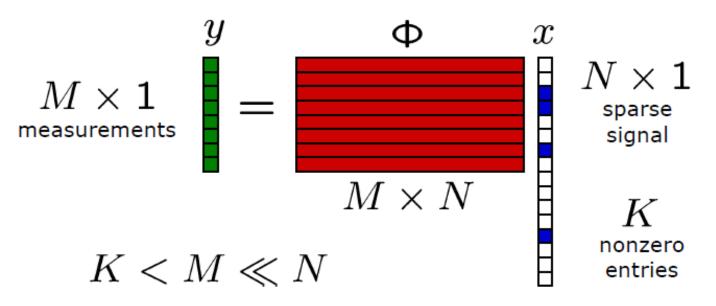
Social media sampling

- Given x∈R^{N×1}, we are interested in the "underdetermined" case M<<N, M is the number of basis functions whose coefficients can reconstruct Ψ.
 - Formally, our goal is to find $y \in \mathbb{R}^{M \times 1}$, i.e. the general problem of reconstructing $x \in \mathbb{R}^{N \times 1}$ from linear measurements yabout x of the form: $y=\Phi x$, Φ is the transformation matrix.



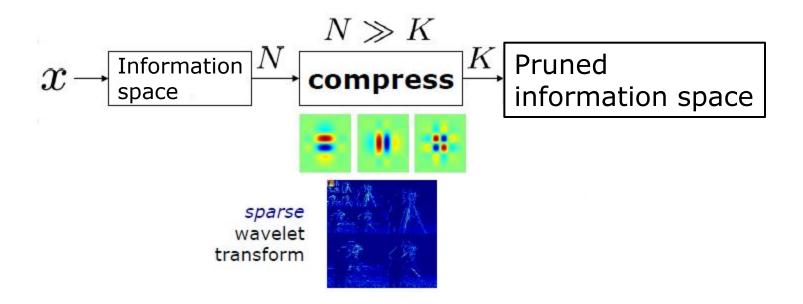
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Social media sampling (contd.)

 We utilize the popular wavelet transform, called "Haar wavelet" for reconstruction of Φ.



Social media sampling (contd.)

- We perform iterative clustering for tweet sample generation based on entropy distortion minimization technique.
 - The samples are constructed given a sampling ratio ρ and a diversity parameter value ω .
 - The (sub)-optimal sample to be constructed is represented as, $\Psi_{s}^{*}(\rho,\omega)$.
- Start with a random tweet as a *sample seed*.
- Iteratively keep on adding tweets from Ψ_s , say t_i , such that the distortion (in terms of L_1 -norm) of entropy of the sample (say, $\Psi_s(i, \omega)$) on addition of the tweet t_i least with respect to the specified diversity measure ω .

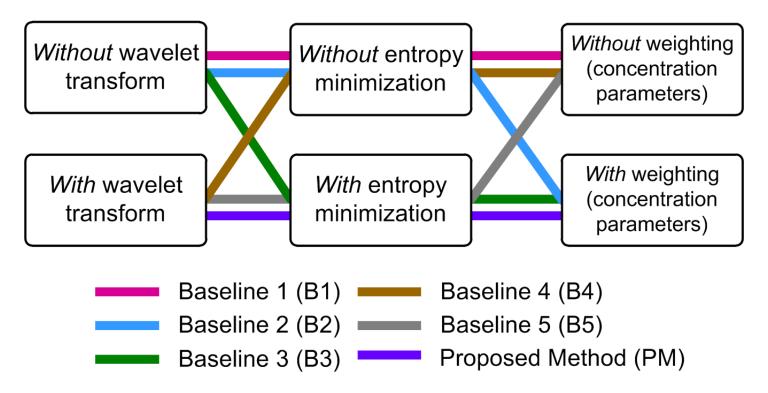
$$\arg \min_{t_i \in \Psi_s, t_i \notin \Psi_s(i-1,\omega)} \left\| H_o(\Psi_s(i,\omega)) - \omega \right\|_{L_1}, \text{ where}$$
$$H_o(\Psi_s(i,\omega)) = -\sum_{k=1}^{K} P(\vec{t}_{ik}) \cdot \log P(\vec{t}_{ik}) / H_{\max}, t_i \in \Psi_s \text{ and } H_{\max} = \ln K.$$

How does this method compare to state-of-the-art techniques?

Twitter, full Firehose, June 2010, total 1.4 Billion tweets

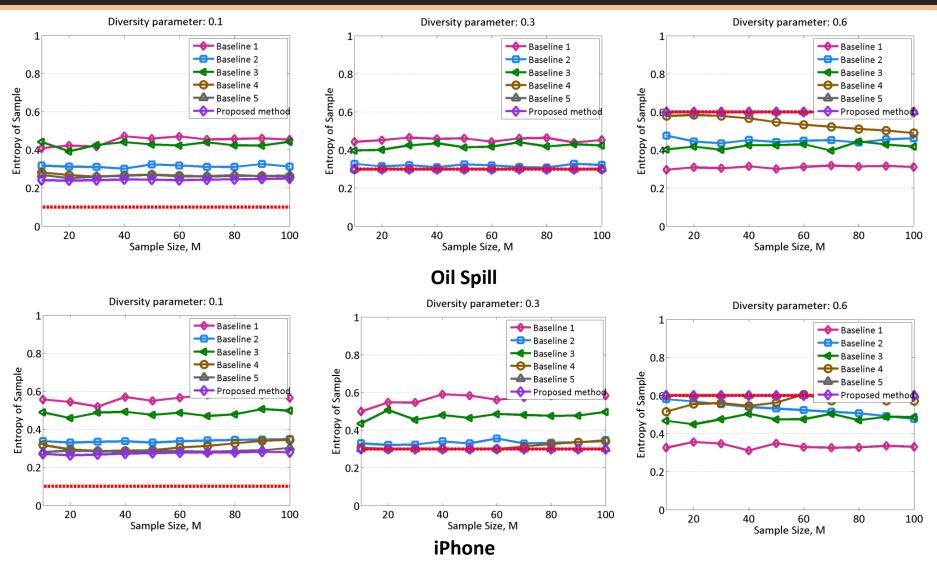
Quantitative evaluation framework

We defined a set of baseline techniques using simplified version of the three different components of our proposed algorithm: use of compression (using wavelet), minimization of entropy and weighting of attributes



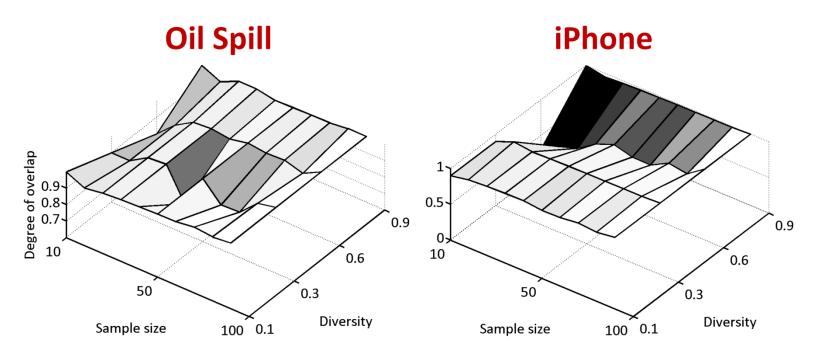
Another two methods: "most recent" tweets and "most tweeted URL" meaning the tweets corresponding to URLs that were highly shared in the network

Quantitative evaluation



Robustness of sampling method

- Robustness of proposed sampling method across multiple iterations.
 - We show the degree of overlap of tweets corresponding to samples that are generated across iterations. The overlap values are shown for various sample sizes as well as three diversity parameter levels.



How does the sampling process impact users' cognitive abilities of information consumption?

Cognitive metrics

- *Explicit Measures*. Explicit measures consisted of three 7-point Likert scale ratings made after reading each tweet set,
 - "interestingness"
 - "informativeness"
- Implicit Measures.
 - Subjective Duration Assessment [Czerwinski 2001] ideally if the information presented in a tweet sample is very engaging, the participant would underestimate the time taken to go through it.
 - Recognition Memory for tweets already shown related to encoding in the long-term memory [Sperling 1973, Smith 1979].

Part I

Please read the following sample of 10 tweets. When you are done reading, click the "Finished Reading!" button below to take a short evaluation of the tweet sample.

Topic: Oil Spill [Tweet Sample, 3 of 12]

From user, @expertant	Tweet: Will The Oil Spill Affect You? http://blog.expertox.com http://bit.ly/9xt5Od	Posted at: 2010-06-07 06:59:50
From user, @Bethenve Filish:	Tweet: RT @rbndvd Blood used to be thicker than water. That was before the BP oil spill though.	Posted at: 2010-06-07 07:00:50
From user, @	Tweet: RT @AP: AP Essay: Gulf oil spill is a reminder of why Americans have lost faith in nearly every national institution. http://bit.ly/cBcK	Posted at: 2010-06-07 07:01:24
From user, @tole_use	Tweet: http://bit.ly/bpaQD2 Gulf oil spill: Containment cap working well so far, says BP	Posted at: 2010-06-06 15:07:37
From user, @hterpupphane:	Tweet: RT @ScottBourne: If you find this meaningful I'd appreciate a RT - Don't Think Photography's Important? Impact of BP Oil Spill - http://	Posted at: 2010-06-07 06:36:37
From user, @MnanceBranking:	Tweet: BP Tries To Spin Oil Spill - Watch BP's New Ad (Video) - IndyPosted http://bit.ly/c4kkYQ	Posted at: 2010-06-06 15:40:05
From user, @aiokpanitesta	Tweet: RT @TEDchris: A Gulf oil spill picture I will never forget. http://twitpic.com/1toz8a	Posted at: 2010-06-07 06:43:13
From user, @functorerations;	Tweet: [The Huffington Post] New Orleans Saints To Visit Oil Spill Areas: Mentions Vince Lombardi Trophy and Bobby Jindal http://fga.me/99fc69	Posted at: 2010-06-06 18:51:51
From user, @@@@_??@y:	Tweet: Oil Spill: http://www.aquarianadvertising.com/info/wordpress/?p=3530	Posted at: 2010-06-07 05:53:45
From user, @1336#bedever	Tweet: Oh yeah Totally forgot about the stupid oil spill. Now I can't swim to the Bahamas lol	Posted at: 2010-06-06 20:20:56



Part I

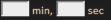
Please read the following sample of 10 tweets. When you are done reading, click the "Finished Reading!" button below to take a short evaluation of the tweet sample.

From user, @experience	Tweet: Will The Oil Spill Affect You? http://blog.expertox.com http://bit.ly/9xt5Od	Posted at: 2010-06-07 06:59:50
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From user, @aiakpaathataa	Tweet: RT @TEDchris: A Gulf oil spill picture I will never forget. http://twitpic.com/1toz8a	Posted at: 2010-06-07 06:43:13
From user, @functorerations	Tweet: [The Huffington Post] New Orleans Saints To Visit Oil Spill Areas: Mentions Vince Lombardi Trophy and Bobby Jindal http://fga.me/99fc69	Posted at: 2010-06-06 18:51:51
From user, @@we_May:	Tweet: Oil Spill: http://www.aquarianadvertising.com/info/wordpress/?p=3530	Posted at: 2010-06-07 05:53:45
From user, @1334#becfeyer;	Tweet: Oh yeah Totally forgot about the stupid oil spill. Now I can't swim to the Bahamas lol	Posted at: 2010-06-06 20:20:56

Topic: Oil Spill [Tweet Sample, 3 of 12]

Now please respond to the following questions below:

a. Estimate the length of time, in minutes and seconds (e.g. in the format "X min, Y sec"), you think you needed to go through the tweets.



b. INTERESTINGNESS: How interesting did you find the tweets in the sample shown? In the scale below, 1 means not at all interesting, 7 means highly interesting.

●1 ●2 ●3 ●4 ●5 ●6 ●7

c. DIVERSITY: How diverse did you find the tweets in the sample shown? A diverse set of tweets would contain different sub-topics, would appear to come from different parts of the world, would contain a mix of tweets and re-tweets, etc. In the scale below, 1 means the tweets are not at all diverse, 7 means they are highly diverse.

●1 ●2 ●3 ●4 ●5 ●6 ●7

d. INFORMATIVENESS: How informative did you find the tweets in the sample shown? Note, although you'll notice that there are some repeating tweets across samples, rate the informativeness of the sample as a whole. In the scale below, 1 means the sample is not at all informative, and 7 means the sample is highly informative.

●1 ●2 ●3 ●4 ●5 ●6 ●7

User Study...

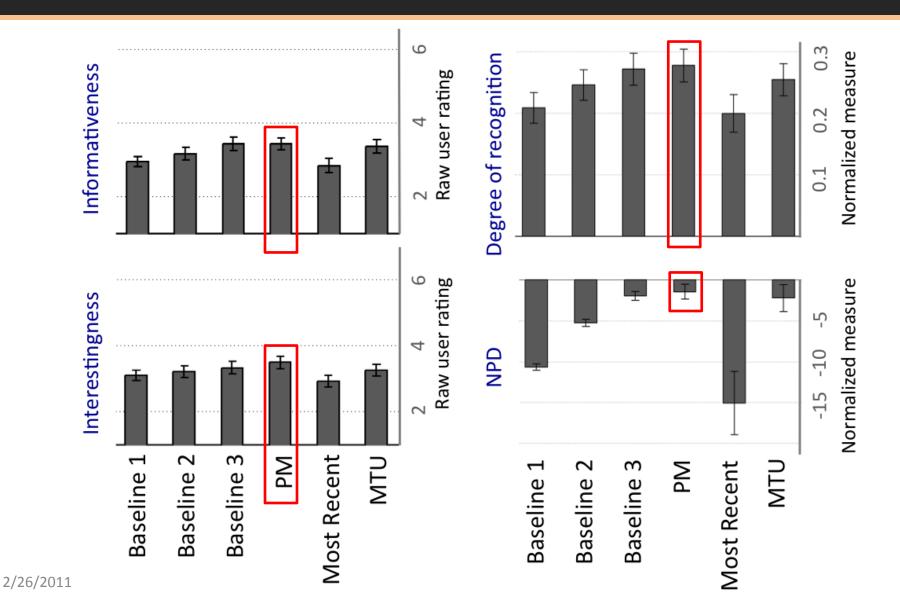
Part III

In this final part of the study you are required to go through the following 72 tweets as presented below. Some of these you would have seen before, while others you wouldn't have seen. Recognize if each of them was shown to you in any of the former pages. Each tweet has a "Yes" / "No" option: so please use your memory to recognize if you saw the tweet or not ("Yes" if you saw it, and "No" if you didn't). Good luck!

From user, @PROdes	Tweet: RT @malloryallyce: Yo, everyone buy Dawn dish soap \$1 of each bottle goes to helping the poor animals affected by the oil spill. :(Posted at: 2010-06-06 16:59:30	• Yes • No
From user, @ MRMAGODSEIGUEDOR	Tweet: RT @ElevateU: RT @PoliticalTicker: House subcommittee holds hearing on oil spill http://bit.ly/clMJ4a	Posted at: 2010-06-07 06:28:32	• Yes • No
From user, @ paigemogae :	Tweet: I think Obama is really killing his chance of re-election with the happening and handling of the BP oil spill. Is this Obama's 9/11?	Posted at: 2010-06-07 16:18:11	• Yes • No
From user, @#######:	Tweet: RT @nytimesscience: Pelicans, Back from Brink of Extinction, Face Threat From Oil Spill http://nyti.ms/cFGUoN	Posted at: 2010-06-07 12:55:47	• Yes • No
From user, @	Tweet: [The Huffington Post] New Orleans Saints To Visit Oil Spill Areas: Mentions Vince Lombardi Trophy and Bobby Jindal http://fga.me/99fc69	Posted at: 2010-06-06 18:51:51	🔍 Yes 🔍 No
From user, @#######	Tweet: RT @JasonLeopold: RT @EnvironUpdates: NPR: Scientists: Dispersants Compounded Oil Spill http://bit.ly/dC0V6t Full http://n.pr/b51MvU	Posted at: 2010-06-07 02:44:50	🔍 Yes 🄍 No

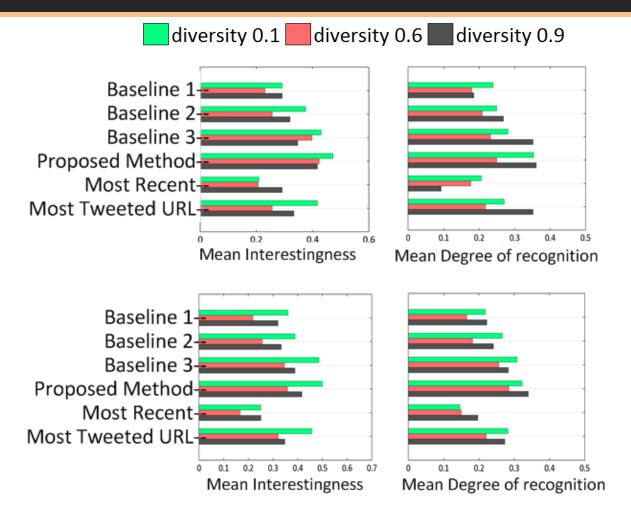


Evaluation in terms of Cognitive Metrics



What is the role of diversity in the sampling process?

Diversity perception

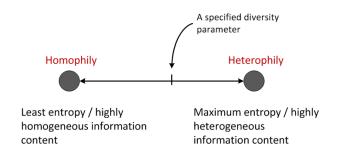


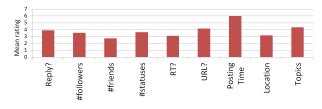
Participant ratings on different cognitive aspects of information consumption seems to be higher for highly homogenous and highly heterogeneous information samples

2/26/2011

Conclusions

- Sampling methodologies of large social information spaces that incorporate cognitive metrics of content consumption can enable the design of better content exploration interfaces.
 - Information diversity is key
 - User appear to cognitively encode information better, when presented with samples of high or low diversity
 - Our proposed sampling algorithms that incorporate cognitive metrics of content consumption perform better than straw-man versions of state-of-the-art techniques





Part I		
Please read the following sample	of 10 tweets. When you are done reading, click the "Finished Reading!" button below to take a short evaluation of the tweet sa	imple.
Topic: Oil Spill [Tweet Sam		
From user, @excedene	Tweet: Will The Oil Spill Affect You? http://blog.expertox.com http://bit.ly/9xt5Oil	Posted at: 2010-06-07 06:59:50
From user, @DentropyCillabs	Tweet: RT @rbndvd Blood used to be thicker than water. That was before the BP oil spill though.	Posted at: 2010-06-07 07:00:50
From user, @analyset:	Tweet: RT @AP: AP Essay: Gulf oil spill is a reminder of why Americans have lost faith in nearly every national institution. http://bit.ly/cBcK	Posted at: 2010-06-07 07:01:24
From user, Saulate	Tweet: http://bit.ly/bpaQD2 Gulf oil spill: Containment cap working well so far, says BP	Posted at: 2010-06-06 15:07:37
From user, @bfass.com	Tweet: RT @ScottBourne: If you find this meaningful I'd appreciate a RT - Don't Think Photography's Important? Impact of BP Oil Spill - http://	Posted at: 2010-06-07 06:36:37
From user, @Eiseconfloaddag	Tweet: BP Tries To Spin Oil Spill - Watch BP's New Ad (Video) - IndyPosted http://bit.ly/c4kkYQ	Posted at: 2010-06-06 15:40:05
From user, @sisteresthater	Tweet: RT @TEDchris: A Gulf oil spill picture I will never forget. http://twitpic.com/1toz8a	Posted at: 2010-06-07 06:43:13
From user, @Hanageneouser	Tweet: [The Huffington Post] New Orleans Saints To Visit Oil Spill Areas: Mentions Vince Lombardi Trophy and Bobby Jindal http://fga.me/99fc69	Posted at: 2010-06-06 18:51:51
From user, @Stagling	Tweet: Oil Spill: http://www.aquarlanadvertising.com/info/wordpress/?p=3530	Posted at: 2010-06-07 05:53:45
From user, @#20hinbarGener	Tweet: Oh yeah Totally forgot about the stupid oil spill. Now I can't swim to the Bahamas lol	Posted at: 2010-06-06 20:20:56

Open Questions

Are there empirical bounds on what degrees of diversity in a sample best suit content consumption?

Does the information space seem to exhibit entropy signatures?

If so, can these entropy signatures guide the sampling methodology more adequately and efficiently?



Social networks and media are causing significant changes in our lives

Inferences about social phenomena is affected by data quality

Streamlining the user experience is affected by data relevance

And it matters completely...



Future Directions (Short-term)

• Social media marketing.

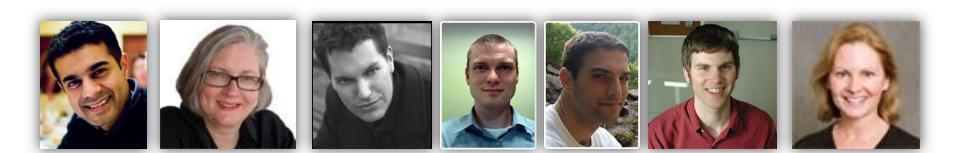
- Where (information, people) should one tap a social network to get the optimal/desired effect (economic, technological, cultural) they want?
- How can our knowledge of the structure of user generated content impact computational advertising on the Web?
- Study of macroscopic network dynamics from microscopic interactions.
 - How does (popular) culture evolve on online social systems?
 - How do we characterize emergent order in network amidst noisy communication?

Future Directions (Long-term)

- Attribute-rich Peta(byte)-scale information spaces.
 - Social computing and HCI on the cloud
- Meta-data standards.
 - What are standards and evaluation metrics that can be developed to generalize communication dynamics over million order data?
- A comprehensive theory of online communication.
 - How does such online communication unfold over next-generation systems on the cloud?

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- Winter Mason, Yahoo! Research.
- Jake Hofman, Yahoo! Research.
- Scott Counts, Microsoft Research.
- Mary Czerwinski, Microsoft Research.



Questions?

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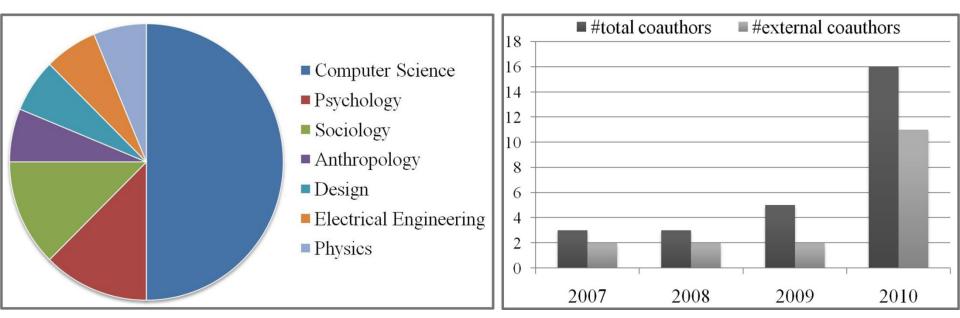


Topical areas / publications



Group Dynamics and Evolution Rich Media Relevance in Social Networks/Media Social Networks/Media Analytics

Interdisciplinary collaboration



Caveats

- Initial assumptions made on social graph construction:
 - Elimination of out-of-network nodes, focusing on a consistent user set over time
 - Geometric mean: alternative definitions of an edge?
 - Considered symmetric edges: communication is often asymmetrical
- Only tested with email datasets
- Type of prediction tasks constrained by available data
- Thresholds on edge weights are not the only way to define edges

Qualitative evaluation

<pre>@Paramedic_Fla</pre>	Some oil spill events from Monday, June 7, 2010
	http://bit.ly/cRwfXn
@miamiauto	Some oil spill events from Monday, June 7, 2010: A
	summary of events on Monday, June 7, Day 48 of
	the Gulf of Mexi <u>http://bit.ly/9HNG9Z</u>
@franklanguage	RT @DAYLEE F@CK that! Broken pipe is not
	NATURAL! RT @RayBeckermanFreedomWorks CEO,
	Calls Oil Spill Natural Disaster <u>http://bit.ly/coUY4l</u>
@Teasdallqrb	Public offers 'helpful' ideas on
	containing BP oil spill - NEWS.com.au

[Twitter search-alike] Most Recent tweets

@JosephAGallant	Erin Brockovich to meet with fishermen who say oil
CosephAdallant	· · · ·
	spill dispersant used by BP made them sick.
	http://huff.to/aGVWII #tcot #BP #oilspill
@dixie_patriot	Oil spill cap catching about 10,000 barrels a
	day LONDON ? BP's oil spill cap, designed to stop a
	huge leak from <u>http://oohja.com/xeWhD</u>
@MoCuad	My heart breaks all over again, every time I'm
	reminded of the oil spill.
@NFGNL	Looking for Liability in BP's Gulf Oil Spill: White
	Collar Watch examines the potential criminal and
	civil liab <u>http://nyti.ms/9IUMaT</u>

@_paigenesss	RT @TEDchris: A Gulf oil spill picture I will never forget.
	http://twitpic.com/1toz8a
@LeiaOfAlderaan	Citizen Speaks The Truth ON BP Gulf Oil Spillthe Govt,
	BP Are Doing Nothing, There Are No Leaders Here
	http://bit.ly/BP-Gulf-Oil-Spill
@Faustinagwlxo	WOOW! NO WAY! so brutal! http://ilil.me/h MTV
	Movie Summer Jam WWDC Oil Spill Xtina Another
	Cinderella Story
@minxdeluxe	RT @OliBarrett: Visualizing the BP Oil Spill
	http://www.ifitwasmyhome.com/

[Bing-alike] Most tweeted URL-containing tweets

@jameelee	How You Can Volunteer to Clean Up the Gulf of Mexico
	Oil Spill <u>http://ow.ly/1V3cu</u>
@conchkid	Gulf;Oil Spill Many Federal Judges Have Links To Oil
	Industry <u>http://bit.ly/9v45UT</u>
@NewsOnGreen	BP Oil Spill: Containment Cap To Be Replaced Next
	Month <u>http://dlvr.it/1WDZ8</u>
@TrinitySaveNeo	Citizen Speaks The Truth ON BP Gulf Oil Spillthe Govt,
	BP Are Doing Nothing, There Are No Leaders Here
	http://bit.ly/BP-Gulf-Oil-Spill

$_{2}P_{20}P_{11}$ Method (user-weighted; ω =0.1; ordered)

Proposed Method (user-weighted; ω =0.6; ordered) 105

Interaction between Variables

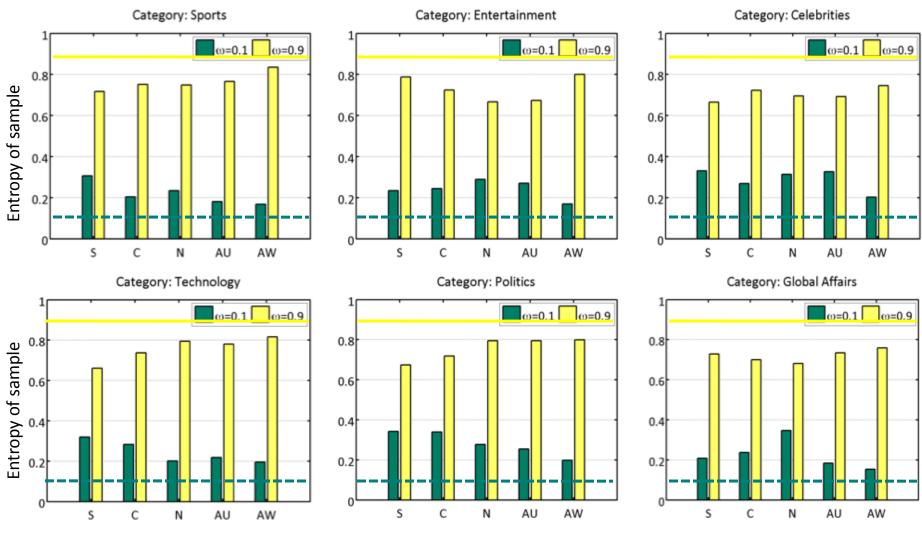
Interaction type	SS	df	MS	F-statistic	<i>p</i> -value
Interestingness	•		•	•	
Diversity × entropy	0.03	5	0.01	0.18	0.9637
Diversity × weighting	0.02	5	0.02	0.08	0.9984
Entropy × weighting	0.02	3	0.01	0.09	0.9517
3-ways	0.29	11	0.03	0.47	0.9190
Informativeness					
Diversity × entropy	0.06	5	0.01	0.40	0.8485
Diversity × weighting	0.08	5	0.02	0.51	0.7647
Entropy × weighting	0.01	3	0.01	0.03	0.9983
3-ways	0.21	11	0.02	0.39	0.9533
Diversity perception					
Diversity × entropy	0.86	5	0.17	5.79	<0.0001
Diversity × weighting	0.85	5	0.17	6.30	<0.0001
Entropy × weighting	0.01	3	0.01	0.20	0.8948
3-ways	1.77	11	0.16	4.16	<0.0001
Normalized perceived	duration ((NPD)	_	
Diversity × entropy	493.23	5	98.64	0.80	0.5594
Diversity × weighting	332.31	5	66.46	0.63	0.6738
Entropy × weighting	289.65	3	96.55	2.31	0.0936
3-ways	1780.7	11	161.9	1.03	0.5000
Degree of recognition			•		
Diversity × entropy	0.15	5	0.03	1.66	0.1625
Diversity × weighting	0.15	5	0.03	1.63	0.1763
Entropy × weighting	0.01	3	0.00	0.11	0.9427
3-ways	0.43	11	0.04	1.14	0.3448

Statistical Significance

	INTERESTINGNESS		INFORMATIVENESS			NPD			DEGREE OF RECOGNITION			
	p	t	d	p	t	d	p	t	d	p	t	d
$B1 \times PM$	0.0028	-2.86	7.83	0.0097	-2.39	5.13	0.0074	-2.51	0.45	0.0974	-1.31	2.78
$B2 \times PM$	0.0278	-1.95	6.95	0.1175	-1.19	1.44	0.0104	-2.37	0.45	0.1055	-1.26	0.79
$B3 \times PM$	0.2401	-0.71	3.94	0.3518	-0.38	8.19	0.1386	-1.09	0.49	0.4117	-0.22	0.22
$MR \times PM$	0.0003	-3.59	14.1	<0.0001	-4.28	452.8	0.0031	-2.84	0.51	0.0052	-2.64	1.58
$MTU \times PM$	0.0607	-1.57	6.22	0.1715	-0.96	1.97	0.0041	-2.72	0.63	0.2142	-0.79	0.57

	dive	rsity=0.	1	dive	ersity=0.	6	diversity=0.9			
	<i>p</i> -value	t	d	<i>p</i> -value	t	d	<i>p</i> -value	t	d	
B1 × PM	0.0476	-1.76	4.69	0.0808	-1.44	2.95	0.0431	-1.81	7.65	
B2 × PM	0.1246	-1.19	1.78	0.2897	-0.56	1.23	0.1149	-1.24	2.24	
B3 × PM	0.2441	-0.71	1.07	0.3961	-0.27	0.37	0.2384	-0.73	1.07	

Impact of Dimensions



S=social, C=content, N=nodal, AU=all features (unweighted), AW=all features (weighted)