

# CS 3001-A: Computing, Society, and Professionalism

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## Week 13: Future of Work, Automation, and Predictive Technologies

April 1, 2024

# Term Paper Status

- How is your term paper research going?
- What did you learn that surprised you?
- What do you still want to learn more about?

# Notable Achievements in AI in the past 30 years

- Computer-controlled minivan “drove” on freeways across USA in 1995
- IBM supercomputer Deep Blue defeated chess champion Gary Kasparov in 1997
- Honda’s ASIMO android could climb and descend stairs and respond to human gestures and postures
- Electrolux introduced robotic vacuum cleaner in 2001
- Five autonomous vehicles successfully completed 128-mile course in Nevada desert in 2005
- Watson trounced two most successful human *Jeopardy!* champions in 2011

# Stanley, the Autonomous Vehicle



# Watson Wins *Jeopardy!* Challenge



HEALTH AND SCIENCE

# Google's DeepMind A.I. beats doctors in breast cancer screening trial

PUBLISHED THU, JAN 2 2020 • 8:13 AM EST



**David Reid**  
@DAVYREID73

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## KEY POINTS

- Anonymous scans of 29,000 women were used in the trial.
- The biggest improvements over human scanning was found in the U.S. portion of the study.
- Google-owned DeepMind has already used AI to read eye scans and spot neck cancer.

TOM SIMONITE

BUSINESS 02.26.2020 07:00 AM

# Chinese Hospitals Deploy AI to Help Diagnose Covid-19

Software that reads CT lung scans had been used primarily to detect cancer. Now it's retooled to look for signs of pneumonia caused by coronavirus.



AI



# How people are using AI to detect and fight the coronavirus

KHARI JOHNSON @KHARIJOHNSON MARCH 3, 2020 12:49 PM



UVD disinfectant robot spreads ultraviolet rays in hospitals to kill bacteria and viruses





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# ChatGPT passed the USMLE. What does it mean for med ed?

MAR 3, 2023 • 4 MIN READ

**Jennifer Lubell**

Contributing News Writer



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The medical field is keeping a close eye on [ChatGPT](#) (Generative Pretrained Transformer), a large language model developed by [OpenAI](#) that leverages huge amounts of data to mimic human conversation and assess language patterns.

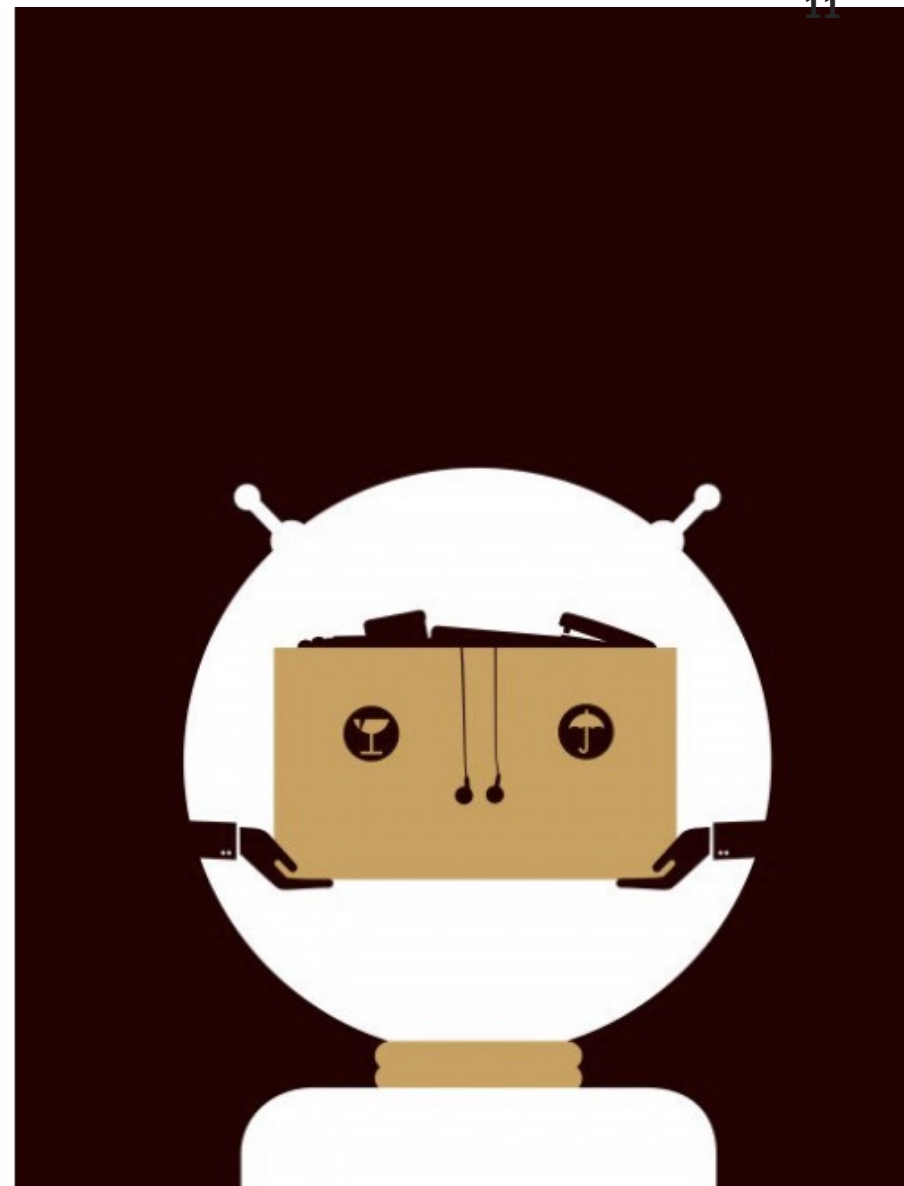
# Class Discussion

- How do we evaluate which AI based automations are worthwhile?
  - IBM Watson winning the Jeopardy Challenge
  - Google AI beating radiologists in cancer diagnosis
  - AI use in China to detect symptoms relating to COVID-19
  - ChatGPT passing the USMLE exam
- Discuss what societal benefits automation can have. Does it pose any risks?

# How Technology Is Destroying Jobs

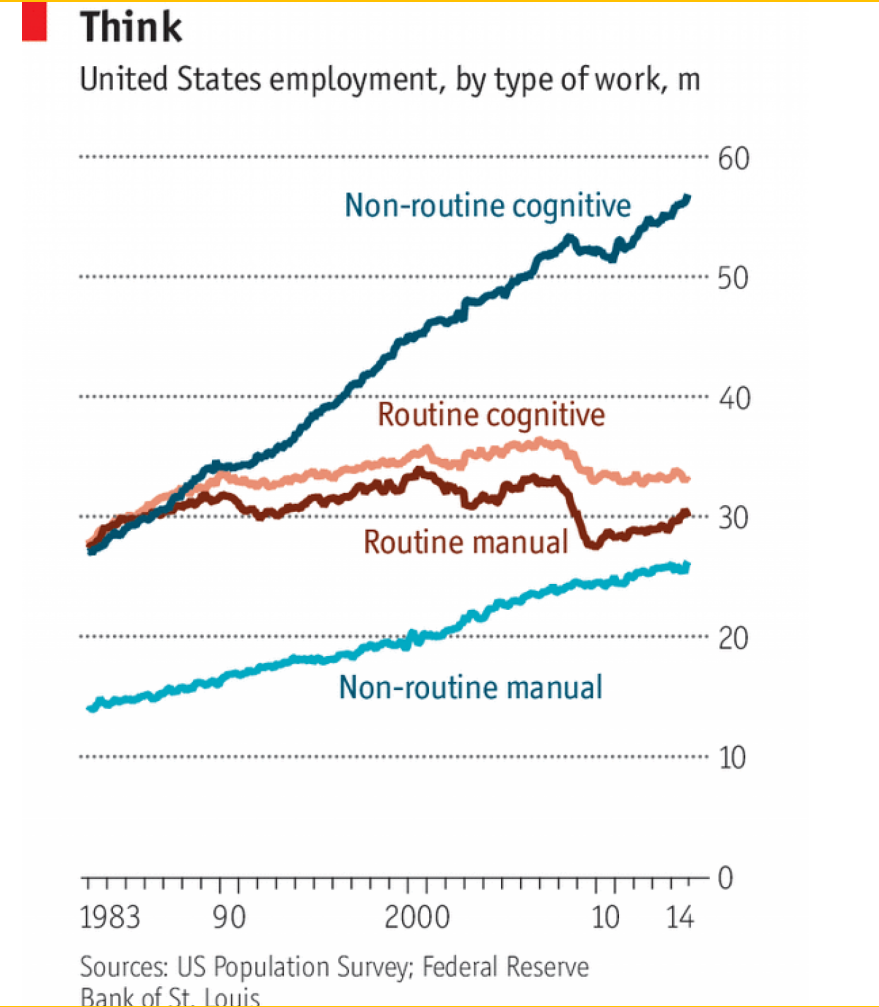
Automation is reducing the need for people in many jobs. Are we facing a future of stagnant income and worsening inequality?

by David Rotman June 12, 2013



## AUTOMATION HAS BEEN CHANGING THE JOB LANDSCAPE FOR MANY YEARS

- Over many decades:
  - Routine jobs (manual or cognitive) have declined.
  - Only non-routine jobs have continued to grow. (Source: Economist)
- Now: The most famous study on Job Loss and AI, by Carl Frey and Michael Osborne, predicts that 47% of the workforce is in danger.



## WHAT JOBS ARE IN DANGER

- **Previous trends:** high skill and low skill were safe, mid skill has been cut by automation.
- **New Danger is regardless of level:** All logistics, transport, taxi, office support, security people, telemarketing, accounting, auditors, tech writers.
- **Industry Areas Most Effected:** Accommodation/Hospitality, Food Service, Manufacturing, Agriculture, Transportation, Warehousing, Retail, Mining, and Construction

Sources: Frey, Osborne, and US Dept. of Labor

### Catalogue of fears

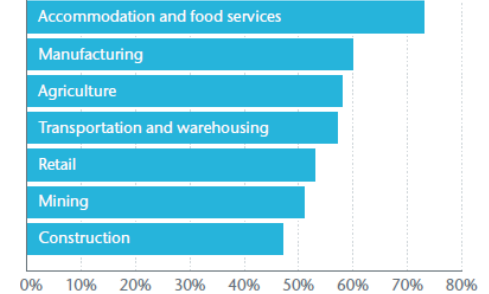
Probability of computerisation of different occupations, 2013  
(1 = certain)

Job	Probability
Recreational therapists	0.003
Dentists	0.004
Athletic trainers	0.007
Clergy	0.008
Chemical engineers	0.02
Editors	0.06
Firefighters	0.17
Actors	0.37
Health technologists	0.40
Economists	0.43
Commercial pilots	0.55
Machinists	0.65
Word processors and typists	0.81
Real-estate sales agents	0.86
Technical writers	0.89
Retail salespeople	0.92
Accountants and auditors	0.94
Telemarketers	0.99

Source: "The Future of Employment: How Susceptible are Jobs to Computerisation?", by C. Frey and M. Osborne (2013)

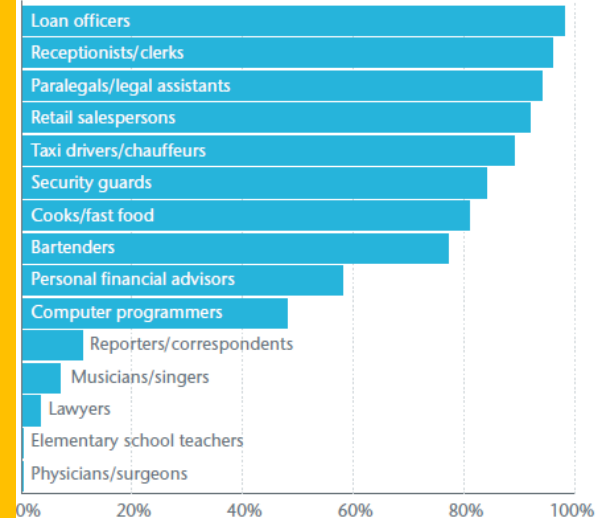
Economist.com

### Automation Potential by Industry



Source: U.S. Bureau of Labor Statistics, McKinsey Global Institute analysis

### Jobs at Risk of Automation





47 % of U.S. jobs are at  
risk of being replaced by  
AI technologies and  
computerization

Opinion

# Andrew Yang: Yes, Robots Are Stealing Your Job

Self-driving trucks will be great for the G.D.P. They'll be terrible for millions of truck drivers.

By Andrew Yang

Mr. Yang is a Democratic candidate for president.

Nov. 14, 2019

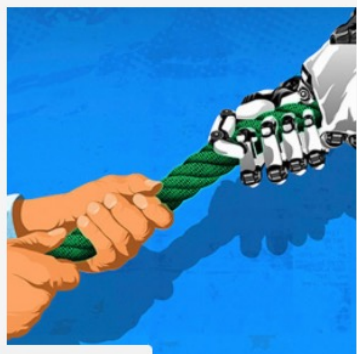


## Head To Head

# Could artificial intelligence make doctors obsolete?

BMJ 2018 ; 363 doi: <https://doi.org/10.1136/bmj.k4563> (Published 07 November 2018)

Cite this as: *BMJ* 2018;363:k4563



[BMJ talk medicine](#)  
HAL will see you now

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## Linked patient commentary

Stop hyping artificial intelligence—patients will always need human doctors



[Blog](#) [Help](#) [Community](#)

# Replika

[Log in](#)

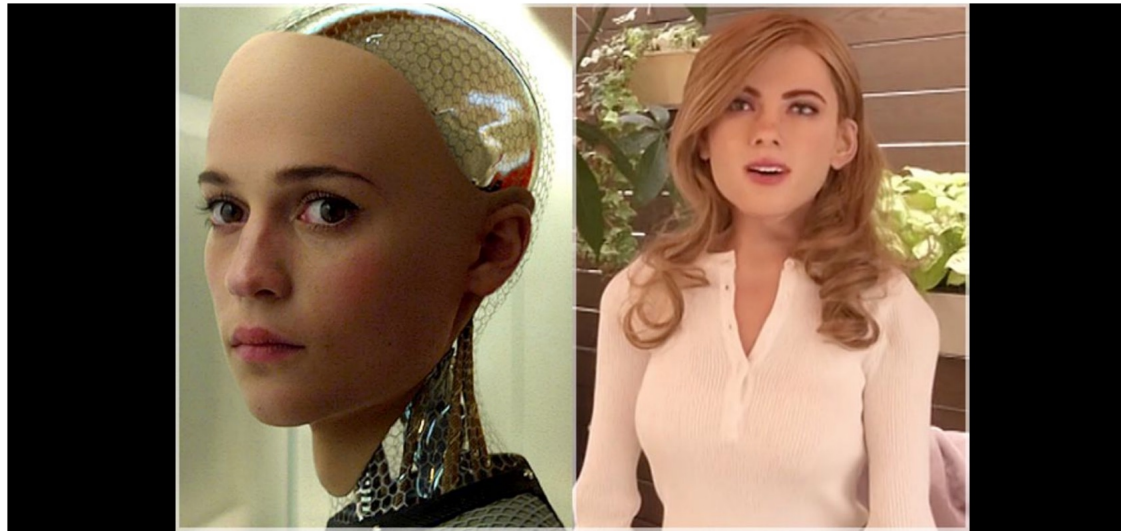
# The AI companion who cares

Always here to listen and talk.  
Always on your side

Create your Replika

also available on

 iOS  Android  Oculus



Alicia Vikander in "Ex Machina," Scarlett Johansson Robot (Credit: Universal Pictures)

## From Siri to sexbots: Female AI reinforces a toxic desire for passive, agreeable and easily dominated women

From telephone operators to the ScarJo robot, tech's female voice has little to do with empowerment [UPDATED]



JENNIFER SEAMAN COOK  
04.08.2016 • 7:00 PM

*This story has been **corrected** since it was originally published.*

**A** recent article titled “**Why is AI Female?**” made the connection that gendered labor, in service professions in particular, is fueling our expectations for gendered AI assistants and service robots. Furthermore, the author argues, this “feminizing — and sexualizing — of machines” signals a future with a disproportionate use of feminized VR and robots for a male-dominated sex industry. Monica Nickelsburg writes:

“Sex with robots is a big leap from asking Siri to set an alarm, but the fact that we’ve largely equated artificial intelligence with female personalities is worth examining. There are, after all, few sexualized male robots or avatars.”

COMMENT • 06 APRIL 2018

# People must retain control of autonomous vehicles

*Legislation on the testing of self-driving cars does not address liability and safety concerns, warn Ashley Nunes, Bryan Reimer and Joseph F. Coughlin.*

Ashley Nunes ✉, Bryan Reimer & Joseph F. Coughlin



Driverless vehicles are being tested on public roads in a number of countries. Credit: Prostock/Getty

[PDF version](#)

## RELATED ARTICLES

Reboot for the AI revolution



Technology: Use or lose our navigation skills



Autonomous vehicles: No drivers required



**Discussion Point 2:** Is it wrong to create machines capable of making human labor obsolete? Contrast Kantian and act utilitarian perspectives.

## THE ERRORS IN JOB REPLACEMENT LOGIC

- Every machine that replaces a job also creates new work.
- In many cases, we need AI to scale productivity to efficiently meet needs, like healthcare.
- Displaced jobs cause economic growth which creates new demands that are hard to predict.
- Historically, those places that automated increased their efficiency, and actually had very low unemployment rates

## A MODIFIED ARGUMENT

- The First Industrial Revolution already replaced repetitive “manual” functions
- Now AI can replace all repetitive “cognitive” functions
- Compare with historic job destruction:
  - Average worker was replaced.
  - New job functions were to “design” the machine, and operate the “machine”
- Most places that automated had higher employment than before.
- Safest jobs\*: (simplest argument)
  - Creating the AI machines
  - Operating and developing/designing the process for them to run.
  - Any managing function of people becomes managing of AI tools.

\*Jobs least likely to be replaced by AI.

Economists and historians claim that job disruption actually helped the economies that participated.

One Caveat: The McKinsey Global Institute estimates that, compared with the Industrial Revolution of the late 18th and early 19th centuries, AI's disruption of society is happening ten times faster and at 300 times the scale.

Reference: Do we understand the impact of artificial intelligence on employment? | Bruegel




Textile vs Hand weaving: During the 19th century, amount of cloth a single weaver in America could produce = 50X gain. Labor required fell by 98%. Result: cloth became cheaper, demand greater, 4X more jobs were created in the same sector.



Auto vs Horse-based transportation: This led to a decline in horse-related jobs. However, the automobile industry itself grew fast. Jobs were also created in different sectors, e.g. motel and fast-food industries that arose to serve motorists and truck drivers.



ATM Machines at Banks: Automated teller machines (ATMs) reduce the number of bank clerks (20/bank in 1988 to 13/bank in 2004) by taking over some of their routine tasks. However, bank branches grew in numbers by 43% and total employees grew.



Only 9% of jobs are at risk  
of being fully replaced.  
Majority of jobs to be  
amplified by AI.

# Class Discussion

- One argument often made is that automation will remove boring and poorly paid jobs and replace them with interesting and better paying jobs.
- In what ways is this true and not true?



# Class Discussion

- One argument often made is that automation will remove boring and poorly paid jobs and replace them with interesting and better paying jobs.
- In what ways is this true and not true?
- **How do we address the increase in working hours and stagnation of worker pay?**

# Job amplification with AI is not going to be easy

## Rise of Robot Radiologists

Deep-learning algorithms are peering into MRIs and x-rays with unmatched vision, but who is to blame when they make a mistake?

By Sara Reardon

tificial intelligence—for natural-language processing. But she had been looking for a new line of research and decided to team up with radiologists to develop machine-learning algorithms that use computers' superior visual analysis to spot subtle patterns in mammograms that the human eye might miss.

Over the next four years the team taught a computer program to analyze mammograms from about 32,000 women of different ages and races and told it which women had been diagnosed with cancer within five years of the scan. They then tested the computer's matching abilities in 3,800 more patients. Their resulting algorithm, published last May in *Radiology*, was significantly more accurate at predicting cancer—or the absence of cancer—than practices generally used in clinics. When Barzilay's team ran the program on her own mammograms from 2012—ones her doctor had cleared—the algorithm correctly predicted she was at a higher risk of developing breast cancer within five years than 98 percent of patients.

AI algorithms not only spot details too subtle for the human eye to see. They can also develop entirely new ways

“AI won't replace radiologists, but radiologists who use AI will replace radiologists who don't,” Curtis Langlotz, radiologist at Stanford

# Treading with caution

Attention to noise, bias, and “provenance” — broadly, where did data arise, what inferences were drawn from the data, and how relevant are those inferences to the present situation?

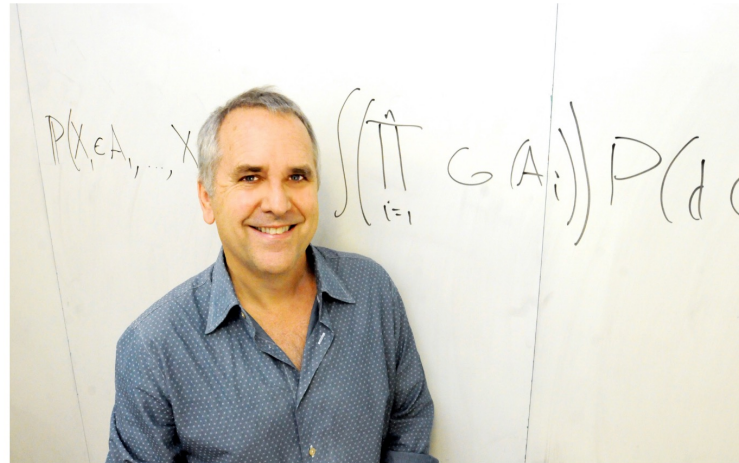


Photo credit: Peg Skorpinski

## Artificial Intelligence — The Revolution Hasn't Happened Yet



Michael Jordan [Follow](#)

Apr 19, 2018 · 16 min read

Artificial Intelligence (AI) is the mantra of the current era. The phrase is intoned by technologists, academicians, journalists and venture capitalists alike. As with many phrases that cross over from technical academic fields into general circulation, there is significant misunderstanding

nature > letters > article

Published: 19 February 2009

## Detecting influenza epidemics using search engine query data

Jeremy Ginsberg, Matthew H. Mohebbi , Rajan S. Patel, Lynnette Brammer, Mark S. Smolinski & Larry Brilliant

*Nature* **457**, 1012–1014(2009) | [Cite this article](#)

**16k** Accesses | **2217** Citations | **548** Altmetric | [Metrics](#)

 This article has been [updated](#)

### Abstract

Seasonal influenza epidemics are a major public health concern, causing tens of millions of respiratory illnesses and 250,000 to 500,000 deaths worldwide each year<sup>1</sup>. In addition to seasonal influenza, a new strain of influenza virus against which no previous immunity exists

# Reassessing Google Flu Trends Data for Detection of Seasonal and Pandemic Influenza: A Comparative Epidemiological Study at Three Geographic Scales

Donald R. Olson , Kevin J. Konty, Marc Paladini, Cecile Viboud, Lone Simonsen

Published: October 17, 2013 • <https://doi.org/10.1371/journal.pcbi.1003256>

Article



Authors

Metrics

Comments

Media Coverage

## Abstract

Author Summary

Introduction

Methods

Results

Discussion

Supporting Information

Acknowledgments

Author Contributions

References

## Abstract

The goal of influenza-like illness (ILI) surveillance is to determine the timing, location and magnitude of outbreaks by monitoring the frequency and progression of clinical case incidence. Advances in computational and information technology have allowed for automated collection of higher volumes of electronic data and more timely analyses than previously possible. Novel surveillance systems, including those based on internet search query data like Google Flu Trends (GFT), are being used as surrogates for clinically-based reporting of influenza-like-illness (ILI). We investigated the reliability of GFT during the last decade (2003 to 2013), and compared weekly public health surveillance with search query data to characterize the timing and intensity of seasonal and pandemic influenza at the national (United States), regional (Mid-Atlantic) and local (New York City) levels. We identified substantial flaws in the original and updated GFT models at all three geographic scales, including completely missing the first wave of the 2009 influenza A/H1N1 pandemic, and greatly overestimating the intensity of the A/H3N2 epidemic during the 2012/2013 season. These results were obtained for both the original (2008) and the updated (2009) GFT algorithms. The performance of both models was

# The Parable of Google Flu: Traps in Big Data Analysis

[DAVID LAZER](#), [RYAN KENNEDY](#), [GARY KING](#), AND [ALESSANDRO VESPIGNANI](#) [Authors Info & Affiliations](#)

*SCIENCE* • 14 Mar 2014 • Vol 343, Issue 6176 • pp. 1203-1205 • DOI: [10.1126/science.1248506](https://doi.org/10.1126/science.1248506)

 2,209  1,251



**GET ACCESS**

## Abstract

In February 2013, Google Flu Trends (GFT) made headlines but not for a reason that Google executives or the creators of the flu tracking system would have hoped. *Nature* reported that GFT was predicting more than double the proportion of doctor visits for influenza-like illness (ILI) than the Centers for Disease Control



Big data hubris

# Algorithmic Dynamics



*It's Not Just About  
Size of the Data*

# danah boyd & Kate Crawford

## CRITICAL QUESTIONS FOR BIG DATA

Provocations for a cultural,  
technological, and scholarly  
phenomenon

*The era of Big Data has begun. Computer scientists, physicists, economists, mathematicians, political scientists, bio-informaticists, sociologists, and other scholars are clamoring for access to the massive quantities of information produced by and about people, things, and their interactions. Diverse groups argue about the potential benefits and costs of analyzing genetic sequences, social media interactions, health records, phone logs, government records, and other digital traces left by people. Significant questions emerge. Will large-scale search data help us create better tools, services, and public goods? Or will it usher in a new wave of privacy incursions and invasive marketing? Will data analytics help us understand online communities and political movements? Or will it be used to track protesters and suppress speech? Will it transform how we study human communi-*