# CS 3001-C: Computing, Society, and Professionalism

Munmun De Choudhury | Associate Professor | School of Interactive Computing

## Week 16: Finals Review April 25, 2022

## **Ethical Theories**

### **Ethical Theories**

- Formal study started with Socrates
- Ethical theories are frameworks for moral decision making
- We need ethical theories to examine moral problems behind an issue, reach conclusions, and defend those conclusions in front of a skeptical, yet open-minded audience

 Used to provide logical, persuasive justifications behind your reasoning in the case of an argument

### Software Engineering Code of Ethics: 8 Key Principles:

- Product
- Public
- Judgment
- Client and Employer
- Management
- Profession
- Colleagues
- Self

### **Case Studies**

### Therac 25: What Happened

 Between June 1985 and January 1987, 6 known accidents involving massive overdoses, causing death & serious injury

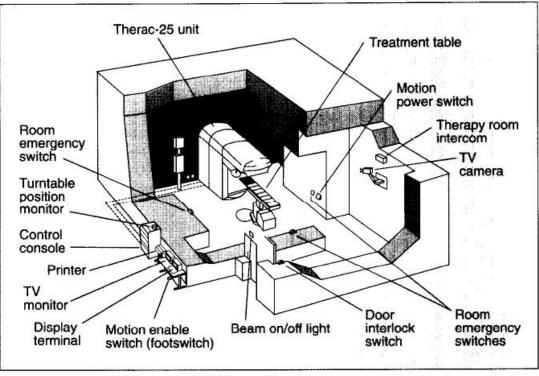
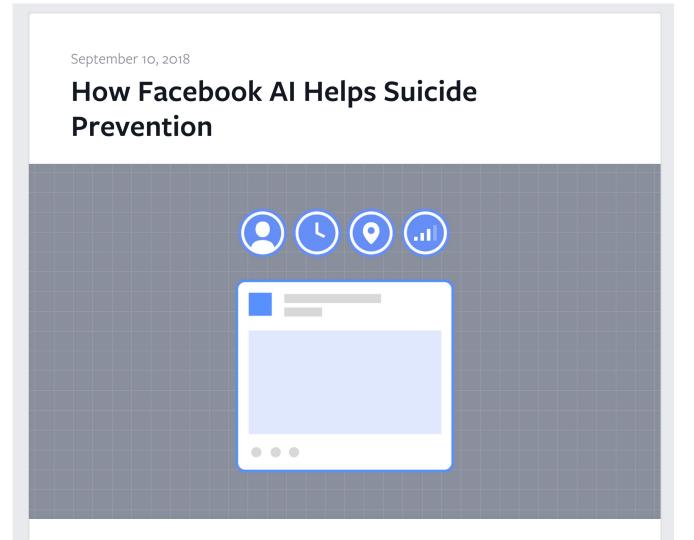


Figure 1. Typical Therac-25 facility.

### Facebook Suicide Al



Human Agency: Censorship, Privacy and Security

### Is Censorship Ethical?

### Kant's vs. Mill's Views on Censorship

Radically different ethical theories, but had similar views on censorship

### First Amendment

- It constrains what the US government can do
  - Congress shall make no law respecting an establishment of religion, or prohibiting the free exercise thereof; or abridging the freedom of speech, or of the press; or the right of the people peaceably to assemble, and to petition the government for a redress of grievances
- The primary purpose is political allow an open discussion of public issues; allow minority perspectives to be represented
  - But extends to other domains
- Not an absolute right
  - The private right must be balance against the public good

### First Amendment

- Private groups can censor all they want and in some cases may seem to violate the first amendment
  - E.g., Facebook's Terms of Service disallow the sharing of explicit or violent content
  - In general written with "offensive"/controversial speech in mind
- Covers spoken & written words, pictures, art, and other forms of expression of ideas (like wearing an arm band)

### First Amendment

- Existing restrictions on speech balancing private right and public good
  - Advocating illegal acts can be acceptable (e.g., civil disobedience)
  - Libel (making false and damaging statements) is illegal
  - Making specific threats is illegal
  - Inciting violence can be illegal
  - Perjury
  - Obscenity
  - False advertising

### Censorship and Internet

- Unlike traditional one to many broadcast media, the Internet supports many to many communications
- The Internet is dynamic new devices are being connected each year
- The Internet is huge human censors not practical
- The Internet is global national governments have limited authority to restrict activities happening outside their borders
- It is hard to distinguish between different types of people e.g., children and adults on the Internet

### Information Technology Erodes Privacy

- Information collection, exchange, combination, and distribution easier than ever means less privacy
- Scott McNealy (Sun Microsystems): "You have zero privacy anyway. Get over it."
- This class: we will consider how we leave an "electronic trail" of information behind us and what others can do with this info

### Solove's Taxonomy of Privacy

- Information collection: Activities that gather personal information
- Information processing: Activities that store, manipulate, and use personal information that has been collected
- Information dissemination: Activities that spread personal information
- **Invasion:** Activities that intrude upon a person's daily life, interrupt someone's solitude, or interfere with decision-making

### Census Records

- Census required to ensure every state has fair representation
- Number of questions steadily rising
- Sometimes Census Bureau has broken confidentiality requirement
  - World War I: draft resistors
  - World War II: Japanese-Americans

### Accuracy of NCIC Records

- March 2003: Justice Dept. announces FBI not responsible for accuracy of NCIC information
- Exempts NCIC from some provisions of Privacy Act of 1974
- Should government take responsibility for data correctness?

### Online Hate/Abusive Speech



Ŧ

HOME Q SEARCH



The Stock Market Is Worried About Inflation. Should It Be?

PepsiCo Dips Its Toes Into the Sparkling Water Market



Rising Hummus Prices? Blame a Drought Half a World Away

PAID POST: DESTINATION CANADA Prices? Why Quebec City Is North Half a America's Culture Capital



BUSINESS DAY

### Reddit Limits Noxious Content by Giving Trolls Fewer Places to Gather

The New Hork Times

The Shift By KEVIN ROOSE SEPT. 25, 2017





Alexis Ohanian, a founder of the website, which banned several forums in 2015 as part of a broad crackdown on poisonous behavior. David Paul Morris/Bloomberg

There are - and always have been, and probably always will be - trolls, scoundrels and reprobates on the internet.

It is a problem that has vexed multibillion-dollar corporations and the smartest computer programmers in the world. Facebook, Twitter and YouTube have all declared war on abuse and harassment, spent years training sophisticated algorithms and hired vast armies of moderators to root out hateful content.

And yet, the trolls persist.

But what if a better way of combating online toxicity were right under our

### RELATED COVERAGE



THE SHIFT This Was the Alt-Right's Favorite Chat App. Then Came Charlottesville. AUG. 15, 2017



SUBSCRIBE NOW

**CANADA** 

LOG IN 🔅

TECH

### Why Eating Disorders Are So Hard For Instagram And Tumblr To Combat

Over the last four years, the social media platforms have done a lot to curb content that promotes self-injury. But they'll never fully succeed. Is it worth trying?

Posted on April 14, 2016, at 2:01 p.m. Stephanie M. Lee BuzzFeed News Reporter t Ì P f y  $\boxtimes$ #anorexia 5,170,983 posts TOP POSTS

## The Virus, the pandemic, and how we can respond **ethically**

### Early detection, contact tracing

- Leaders are looking for guidance on when to close schools or order residents to shelter in place, and whether the measures they've already taken are working.
- Early research on coronavirus suggests that isolating people soon after they become symptomatic plays the "largest role in determining whether an outbreak [is] controllable."

### Role of technology – Existing examples

- One potentially powerful tool for public health officials is contact tracing—identifying the people that an infected person has been around.
  - This reveals potential outbreak hot spots, offers some idea of where the virus may spread next, and importantly, warns officials who to contact next and potentially isolate if they become symptomatic.
  - Faster than manual tracing
- Earlier this month, the CDC issued a temporary rule requiring airlines to share data on passengers traveling from overseas on request, including addresses, phone numbers, and email.

### Role of technology – Novel approaches

- Officials have a powerful potential surveillance tool unavailable in past epidemics: smartphones
- Government officials are anxious to tap the information from phones to help monitor and blunt the pandemic
- White House officials are asking tech companies for more insight into our social networks and travel patterns

### Privacy threats

- These possibilities raised red flags to privacy advocates
  - European and US laws
  - There's already legal debate over whether such actions would overstep the Fourth Amendment's restrictions on the government's ability to search private property.
- What are the specific privacy threats?

### A balance - Transparency

- The government should be really clear in articulating what specific public health goals it's seeking to accomplish
- \* Be clear about how the government is limiting the collection of personal data to what's necessary to achieve those very specific goals
- Making sure that there are appropriate privacy safeguards put in place before data starts to change hands

# A balance - Data collection based on science, not bias

- Ensure that any automated data systems used to contain COVID-19 do not erroneously identify members of specific demographic groups as particularly susceptible to infection
  - Avoid bias based on nationality, ethnicity, religion, and race—focus on facts about a particular individual's actual likelihood of contracting the virus, such as their travel history or contact with potentially infected people.

### A balance – Parsimonious use of data

- Any data collection must be scientifically justified and proportionate to the need.
- Even anonymized, aggregate data can inform health efforts.
- Consider a scenario where city officials close bars and restaurants for a weekend, hoping to reduce the number of new coronavirus infections.
  - But instead, infections increase.
  - Some may be the result of exposures days earlier, but tracking where people went over the weekend could reveal new transmission hot spots.

### A balance – Due process

 If the government seeks to limit a person's rights based on this "big data" surveillance (for example, to quarantine them based on the system's conclusions about their relationships or travel), then the person must have the opportunity to timely and fairly challenge these conclusions and limits.

### A balance - Expiration

- There is a hazard that the data surveillance infrastructure we build to contain COVID-19 may long outlive the crisis it was intended to address.
- The government and its corporate cooperators must roll back any invasive programs created in the name of public health after crisis has been contained.

"Public policy must reflect a balance between collective good and civil liberties in order to protect the health and safety of our society from communicable disease outbreaks" the Electronic Frontier Foundation Government Surveillance

### Patriot Act Successes

- Charges against 361 individuals
  - Guilty pleas or convictions for 191 people
  - Shoe-bomber Richard Reid
  - John Walker Lindh
- More than 500 people removed from United States
- Terrorist cells broken up in Buffalo, Seattle, Tampa, and Portland ("the Portland Seven")

### **Patriot Act Failure**

- March 11, 2004 bombings in Madrid Spain
- FBI makes Brandon Mayfield a suspect
  - Claims partial fingerprint match
  - Conducts electronic surveillance
  - Enters home without revealing search warrant
  - Copies documents and computer hard drives
- Spanish authorities match fingerprint with an Algerian
  - Judge orders Mayfield released
  - FBI apologizes
- Civil rights groups: Mayfield was targeted for his religious beliefs

### Surveillance Camera Images of Boston Marathon Bombing Suspects



# **Intellectual Property**

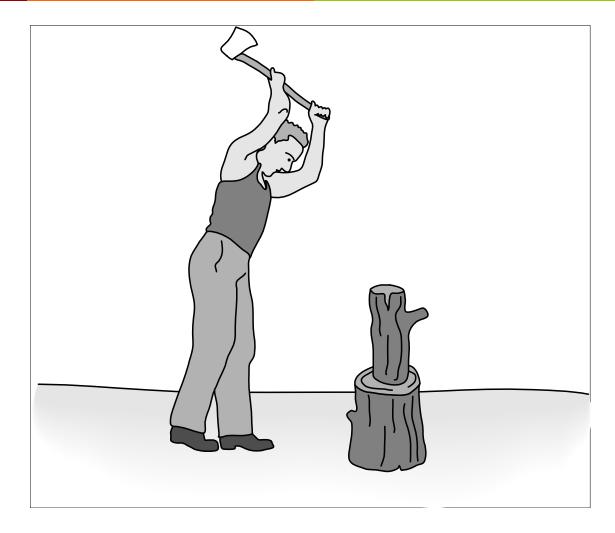
# What is Intellectual Property?

- Intellectual property: any unique product of the human intellect that has commercial value
  - Books, songs, movies
  - Paintings, drawings
  - Inventions, chemical formulas, computer programs
- Intellectual property ≠ physical manifestation
- Does right to own property extend to intellectual property?

## Information Technology Changing Intellectual Property Landscape

- Value of intellectual properties much greater than value of media
  - Creating first copy is costly
  - Duplicates cost almost nothing
- Illegal copying pervasive
  - Internet allows copies to spread quickly and widely
- In light of advances in information technology, how should we treat intellectual property?

# \* Locke's Notion of Property Rights



# Legitimacy of Intellectual Property Protection for Software

- IP protections of software allows entities to profit; people have to work harder to succeed; more innovation
- Software licenses typically prevent you from making copies of software to sell or give away
- Software licenses are legal agreements
- Violations (e.g., copying a proprietary software) are not argued morally, but handled in legal terms
- Discuss whether society *should* give intellectual property protection to software

# Rights-based Analysis

- "Just deserts" argument
  - Programming is hard work that only a few can do
  - Programmers should be rewarded for their labor
  - They ought to be able to own their programs
- Criticism of "just deserts" argument
  - Why does labor imply ownership?
  - Can imagine a just society in which all labor went to common good
  - Intellectual property not like physical property

# Utilitarian Analysis

- Argument against copying
  - Copying software reduces software purchases...
  - Leading to less income for software makers...
  - Leading to lower production of new software...
  - Leading to fewer benefits to society
- Each of these claims can be debated
  - Not all who get free copies can afford to buy software
  - Open-source movement demonstrates many people are willing to donate their software-writing skills
  - Hardware industry wants to stimulate software industry
  - Difficult to quantify how much society would be harmed if certain software packages not released

## **Ethics of Algorithms and Al**

## Various Issues

- Trust
- Transparency
- Bias
- Manipulation and Control
- Automation

## Two case studies

## Automatic Crime Prediction using Events Extracted from Twitter Posts

Xiaofeng Wang, Matthew S. Gerber, and Donald E. Brown

Department of Systems and Information Engineering, University of Virginia {xw4u,msg8u,brown}@virginia.edu

## Once Upon a Crime: Towards Crime Prediction from Demographics and Mobile Data

Andrey Bogomolov University of Trento, Telecom Italia SKIL Lab Via Sommarive, 5 I-38123 Povo - Trento, Italy andrey.bogomolov@unitn.it

Nuria Oliver Telefonica Research Torre Telefonica, Diagonal 00 Barcelona, Spain nuriao@tid.es Bruno Lepri Fondazione Bruno Kessler Via Sommarive, 18 I-38123 Povo - Trento, Italy lepri@fbk.eu

Fabio Pianesi Fondazione Bruno Kessler Via Sommarive, 18 I-38123 Povo - Trento, Italy pianesi@fbk.eu Jacopo Staiano DISI, University of Trento Via Sommarive, 5 I-38123 Povo - Trento, Italy staiano@disi.unitn.it

Alex (Sandy) Pentland MIT Media Lab 20 Ames Street Cambridge, MA, USA pentland@mit.edu

# **POLICING THE FUTURE**

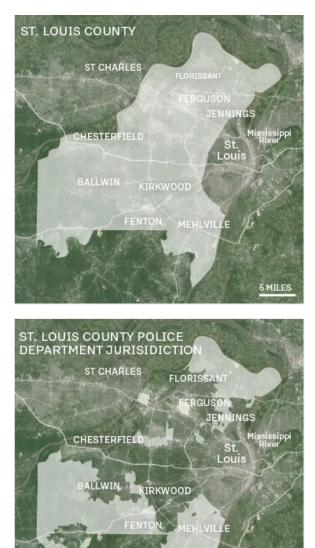
## In the aftermath of Ferguson, St. Louis cops embrace crime-predicting software

### By Maurice Chammah, with additional reporting by Mark Hansen

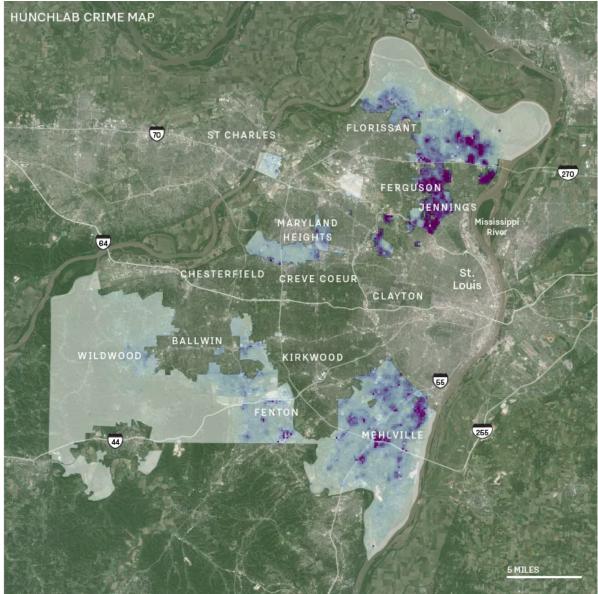
### Photography by Whitney Curtis

**Just over a year** after Michael Brown's death became a focal point for a national debate about policing and race, Ferguson and nearby St. Louis suburbs have returned to what looks, from the outside, like a kind of normalcy. Near the Canfield Green apartments, where Brown was shot by police officer Darren Wilson, a sign reading "Hands Up Don't Shoot" and a mountain of teddy bears have been cleared away. The McDonald's on West Florissant Avenue, where protesters nursed rubber bullet wounds and escaped tear gas, is now just another McDonald's.

Half a mile down the road in the city of Jennings, between the China King restaurant and a Cricket cell phone outlet, sits an empty room that the St. Louis County Police Department keeps as a substation. During the protests, it was a war room, where law enforcement leaders planned their responses to the chaos outside.



**5 MILES** 



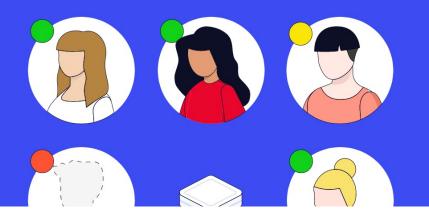


## Colleges are turning students' phones into surveillance machines, tracking the locations of hundreds of thousands

Solutions Success Stories

Spotter

Sign In Request A Demo



An automated attendance monitoring and early alerting



BUSINESS INV

POLITICS CNBC TV

### HEALTH AND SCIENCE

# Google's DeepMind A.I. beats doctors in breast cancer screening trial

PUBLISHED THU, JAN 2 2020-8:13 AM EST



share f 🕑 in 🖂

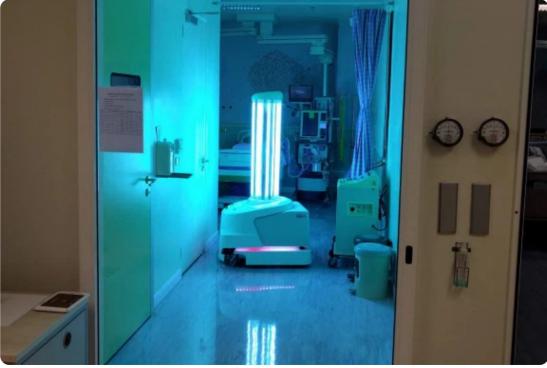


- Anonymous scans of 29,000 women were used in the trial.
- The biggest improvements over human scanning was found in the U.S. portion of the study.
- Google-owned DeepMind has already used AI to read eye scans and spot neck cancer.

## AI

# How people are using AI to detect and fight the coronavirus

KHARI JOHNSON @KHARIJOHNSON MARCH 3, 2020 12:49 PM



UVD disinfectant robot spreads ultraviolet rays in hospitals to kill bacteria and viruses

# But is job amplification with AI going to be easy? What problems might it raise?

# Rise of Robot Radiologists

Deep-learning algorithms are peering into MRIs and x-rays with unmatched vision, but who is to blame when they make a mistake?

By Sara Reardon

tificial intelligence—for natural-language processing. But she had been looking for a new line of research and decided to team up with radiologists to develop machine-learning algorithms that use computers' superior visual analysis to spot subtle patterns in mammograms that the human eye might miss.

Over the next four years the team taught a computer program to analyze mammograms from about 32,000 women of different ages and races and told it which women had been diagnosed with cancer within five years of the scan. They then tested the computer's matching abilities in 3,800 more patients. Their resulting algorithm, published last May in *Radiology*, was significantly more accurate at predicting cancer—or the absence of cancer—than practices generally used in clinics. When Barzilay's team ran the program on her own mammograms from 2012—ones her doctor had cleared—the algorithm correctly predicted she was at a higher risk of developing breast cancer within five years than 98 percent of patients.

AI algorithms not only spot details too subtle for the human eye to see. They can also develop entirely new ways

"AI won't replace radiologists, but radiologists who use AI will replace radiologists who don't," Curtis Langlotz, radiologist at Stanford Proprietary algorithms are used to decide, for instance, who gets a job interview, who gets granted parole, and who gets a loan.

# Human(bias) and Algorithms



## Two areas of concern: data and algorithms

Data inputs:

- Poorly selected (e.g., observe only car trips, not bicycle trips)
- Incomplete, incorrect, or outdated
- Selected with bias (e.g., smartphone users)
- Perpetuating and promoting historical biases (e.g., hiring people that "fit the culture")

Algorithmic processing:

- Poorly designed matching systems
- Personalization and recommendation services that narrow instead of expand user options
- Decision making systems that assume correlation implies causation
- Algorithms that do not compensate for datasets that disproportionately represent populations
- Output models that are hard to understand or explain hinder detection and mitigation of bias

Executive Office of the US President (May 2016): "Big Data: A Report on Algorithmic Systems, Opportunity, and Civil Rights"

Some case studies of algorithmic bias



#### SHARE REPORTS PSYCHOLOGY



## Semantics derived automatically from language corpora contain human-like biases

Aylin Caliskan<sup>1,\*</sup>, Joanna J. Bryson<sup>1,2,\*</sup>, Arvind Narayanan<sup>1,\*</sup> + See all authors and affiliations

Science 14 Apr 2017: Vol. 356, Issue 6334, pp. 183-186 DOI: 10.1126/science.aal4230

Article

Figures & Data

Info & Metrics

eLetters 🛛 🔁 PDF

### Machines learn what people know implicitly

AlphaGo has demonstrated that a machine can learn how to do things that people spend many years of concentrated study learning, and it can rapidly learn how to do them better than any human can. Caliskan *et al.* now show that machines can learn word associations from written texts and that these associations mirror those learned by humans, as measured by the Implicit Association Test (IAT) (see the Perspective by Greenwald). Why does this matter? Because the IAT has predictive value in uncovering the association between concepts, such as pleasantness and flowers or unpleasantness and insects. It can also tease out attitudes and beliefs—for example, associations between female names and family or male names and career. Such biases may not be expressed explicitly, yet they can prove influential in behavior.

Science, this issue p. 183; see also p. 133



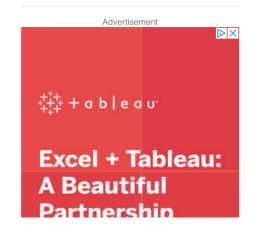
Science

Vol 356, Issue 6334 14 April 2017

Table of Contents Print Table of Contents Advertising (PDF) Classified (PDF) Masthead (PDF)

#### ARTICLE TOOLS

# Email Print Alerts Citation tools Download Powerpoint Download Powerpoint Save to my folders Request Permissions



## Unequal Representation and Gender Stereotypes in Image Search Results for Occupations

Matthew Kay Computer Science & Engineering | dub, University of Washington mjskay@uw.edu Cynthia Matuszek Computer Science & Electrical Engineering, University of Maryland Baltimore County cmat@umbc.edu Sean A. Munson Human-Centered Design & Engineering | dub, University of Washington smunson@uw.edu

### ABSTRACT

Information environments have the power to affect people's perceptions and behaviors. In this paper, we present the results of studies in which we characterize the gender bias present in image search results for a variety of occupations. We experimentally evaluate the effects of bias in image search results on the images people choose to represent those careers and on people's perceptions of the prevalence of men and women in each occupation. We find evidence for both stereotype exaggeration and systematic underrepresentation of women in search results. We also find that people rate search results higher when they are consistent with stereotypes for a career, and shifting the representation of gender in image search results can shift people's perceptions about real-world distributions. We also discuss tensions between desires for high-quality results and broader tional choices, opportunities, and compensation [20,26]. Stereotypes of many careers as gender-segregated serve to reinforce gender sorting into different careers and unequal compensation for men and women in the same career. Cultivation theory, traditionally studied in the context of television, contends that both the prevalence and characteristics of media portrayals can develop, reinforce, or challenge viewers' stereotypes [29].

Inequality in the representation of women and minorities, and the role of online information sources in portraying and perpetuating it, have not gone unnoticed in the technology community. This past spring, Getty Images and LeanIn.org announced an initiative to increase the diversity of working women portrayed in the stock images and to improve how they are depicted [27]. A recent study identified discrimina-

#### SCIENCE

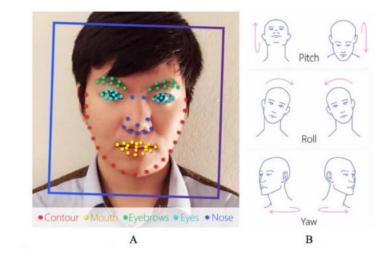
## The Study Claiming AI Can Tell If You're Gay or Straight Is Now Under Ethical Review

@lisarya

By Lisa Ryan 🛛 💓

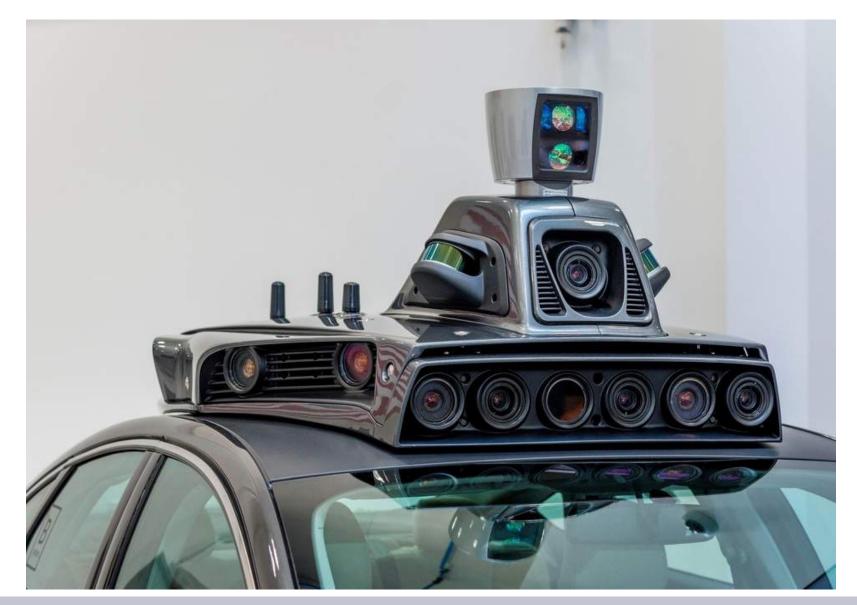
SEPTEMBER 12, 2017 6:21 PM





An image from the study. Photo: Journal of Personality and Social Psychology/Stanford University

A recent Stanford University study published in the *Journal of Personality and Social Psychology* claimed artificial intelligence can figure out if a person is gay or straight by analyzing pictures of their faces. However, the Outline reports the study was met with "immediate backlash" from the AI community, academics, and LGBTQ advocates alike — and the paper is now under ethical review.



Technology used in self-driving cars has a racial bias that makes autonomous vehicles more likely to drive into black people, a new study claims.

## Connectivity

f

9

6

in

 $\geq$ 

## First Evidence That Social Bots Play a Major Role in Spreading Fake News

Automated accounts are being programmed to spread fake news, according to the first systematic study of the way online misinformation spreads

by Emerging Technology from the arXiv August 7, 2017

## Fake news and the way it spreads on social media is emerging as one of

the great threats to modern society. In recent times, fake news has been used to manipulate stock markets, make people choose dangerous health-care options, and manipulate elections, including last year's presidential election in the U.S.

Clearly, there is an urgent need for a way to limit the diffusion of fake news. And that raises an important question: how does fake news

## The Cambridge Analytica-Facebook Scandal

- The data analytics firm used personal information harvested from more than 50 million Facebook profiles without permission to build a system that could target US voters with personalized political advertisements based on their psychological profile
- Facebook received a number of warnings about its data security policies in recent years and had known about the Cambridge Analytica data breach since 2015, but only suspended the firm and the Cambridge university researcher who harvested user data from Facebook earlier this month