# CS 7460 Collaborative Computing: Collaborative Technologies

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What are some of the earliest collaborative technologies?

Beyond Being There (Hollan & Stornetta 1992)

## Contrasting f2f and remote collaboration

- Examine the then telecommunication technologies and their effectiveness in supporting collaboration across distances
- The authors argue that these technologies are limiting (aka 1992) and cannot take into account the richness of social interactions
- They envision that these technologies need to have the property of "beyond being there" to supplement the limitations of distance

What are typical problems with remote collaboration technologies?

## Contrasting f2f and remote collaboration

- Key concepts to support remote collaboration:
  - Social presence
  - Information richness
  - Cue variety
  - Feedback/the problem of "availability"
  - Message personalization
  - Conversational attributes turn taking, repairs, stylized openings
- Examples:
  - Informal communication (email)
  - Ephemeral interest groups ("water cooler conversations")
  - Meeting others (structured profiles)
  - Semi-synchronous discussions (contrasting a f2f meeting; problem of the newcomer)

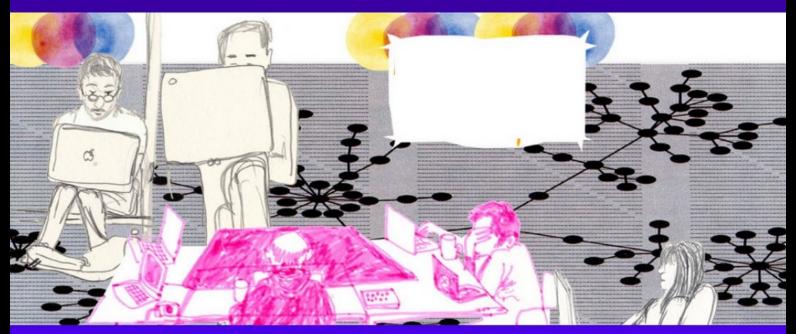
# Anonymity

#### You can't block people offline

# Examining how Facebook's Affordances Shape the Disclosure Process

#### Jessica Vitak and Jinyoung Kim

Feb.18.2014



College of Information Studies | University of Maryland, College Park

## Beyond face to face

- Video of Microsoft Research's Illumishare
- <u>https://www.youtube.com/watch?v=ewmw8fUTaoY</u>

# Thoughts about existing collaborative systems

- Discussion boards
- Wikipedia
- GitHub
- Google docs
- Skype
- Uber / Task Rabbit